SAFETY ADVISORY AND TRANSPORTATION COMMITTEE AGENDA

APRIL 27, 2015 - 4:00 P.M.

CITY HALL COUNCIL CHAMBERS
15 LOOCKERMAN PLAZA
DOVER, DELAWARE

PUBLIC COMMENTS ARE WELCOMED ON ANY ITEM AND WILL BE PERMITTED AT APPROPRIATE TIMES. WHEN POSSIBLE, PLEASE NOTIFY THE CITY CLERK (736-7008 OR E-MAIL AT CITYCLERK@DOVER.DE.US) SHOULD YOU WISH TO BE RECOGNIZED.

AGENDA ADDITIONS/DELETIONS

1. **PRESENTATION - CURE VIOLENCE HEALTH APPROACH (*RONALD BROWN, JR.*)**

2. **PROPOSED ORDINANCE #2015-07 AMENDING CHAPTER 46 - FIRE PREVENTION AND PROTECTION, ARTICLE IV - PUBLIC OCCUPANCIES, SECTION 46-162 - SPRINKLER REQUIREMENTS AND SECTION 46-171 - FIRE ALARM IN PLACE OF ASSEMBLY**
   (STAFF RECOMMENDS ADOPTION OF ORDINANCE #2015-07)

3. **EVALUATION OF PROPOSALS - AMBULANCE SERVICE CONTRACT**
   (ON MARCH 23, 2015 THE COMMITTEE DEFERRED THIS ITEM FOR 30 DAYS IN ORDER TO OBTAIN CLARIFICATION ON THE PRIMECARE MEDICAL TRANSPORT, LLC PROPOSED CONTRACT.) (STAFF RECOMMENDS AUTHORIZING THE CITY MANAGER TO ENTER INTO A CONTRACT WITH PRIMECARE MEDICAL TRANSPORT, LLC TO PROVIDE AMBULANCE SERVICES TO THE CITY OF DOVER FOR A THREE (3) YEAR PERIOD WITH THE NEGOTIATED ENDING DATE OF JUNE 30, 2018)

4. **BRIEFING ON DELAWARE DEPARTMENT OF TRANSPORTATION (DELDOT) PROJECTS**
   (COMMITTEE ACTION NOT REQUIRED ON THE ITEMS LISTED BELOW)
   - **A. GARRISON OAK CONNECTOR ROAD**
   - **B. COLLEGE ROAD CORRIDOR UPGRADES**
   - **C. CONSTRUCTION OF SIDEWALKS WITHIN THE WALK ZONE OF THE NEW DOVER HIGH SCHOOL**
   - **D. ROUTE 8/HAZLETTVILLE ROAD CONNECTOR**
   - **E. US ROUTE 13 SIDEWALK CONSTRUCTION**
   - **F. CRAWFORD CARROLL AVENUE EXTENSION**
   - **G. KENTON ROAD CORRIDOR UPGRADES**
   - **H. KINGS HIGHWAY/ROUTE 13 INTERSECTION IMPROVEMENTS**
   - **I. LOOCKERMAN STREET/FOREST STREET IMPROVEMENTS (ROUNDABOUT)**
   - **J. US ROUTE 13 SERVICE ROAD CORRIDOR**
   - **K. TRANSPORTATION IMPROVEMENT DISTRICT**

5. **ADJOURNMENT BY 4:50 P.M.**

/TM S:\AGENDAS-MINUTES-PACKETS-PRESENTATIONS-ATT&EXH\COMMITTEE-AGENDAS\2015\04-27-2015 SA&T.WPD

THE AGENDA ITEMS AS LISTED MAY NOT BE CONSIDERED IN SEQUENCE. THIS AGENDA IS SUBJECT TO CHANGE TO INCLUDE THE ADDITION OR THE DELETION OF ITEMS, INCLUDING EXECUTIVE SESSIONS.

CURE VIOLENCE HEALTH APPROACH PRESENTATION

Dover De.
Ronald J. Brown Jr.

CURE VIOLENCE 101,

- Violence is sometimes acceptable?
- Violence in any form is never acceptable?
- Violence is a learned behavior?

THE PROBLEM,

- Homicide is the second leading cause of death among Americans aged 15-34

THEORIES ABOUT THE POSSIBLE CAUSES OF VIOLENCE,

- Violence is…..
- Learned from role models
- Caused by social forces (e.g., lack of opportunity, racism, poverty, etc.
- A cultural norm in subgroups
- A series of events or interactions between co-disputants that can escalate into homicide

STOP SHOOTINGS & KILLINGS BY:

- Working with those most closely associated with the problem
- Working in communities that are disproportionately effected
- Basing our approach on data and research
- Focusing on behaviors

MODEL APPROACH

- Interrupt Transmission
- Behavior Change
- Change Community Norms

BEHAVIOR CHANGE, WHAT IS MOST IMPORTANT?

- Information
- Skills
- Overcoming barriers
- Feelings about doing it
- What friends think

THE BEST "CHANGE AGENTS" ARE

- Credible
- Opinion leaders
- From target group
- Empathetic
- Helpful
- Make strong effort

THE CURE VIOLENCE MODEL: IDENTIFICATION & DETECTION

- Identify and detect
  -potential shooting **events**
  -**Individuals** & **groups** at highest risk of involvement in a shooting or killing
- Use all sources & possible points of entry:

-Notice from law enforcement -**Hospitals**
-**Schools** –Calls from the Community

INTERRUPTION, INTERVENTION, & RISK REDUCTION

- Intervene in crises

-Help individuals deal with "in the moment" stressful events or situations without shooting

- Mediate conflicts between individuals &/ or groups

  -Prevent larger scale events or retaliatory violence

- Provide ongoing behavior change & support to individuals using outreach workers & others

-foster behavior change by providing info, & skills

-Connect clients to social services

CHANGE BEHAVIORS & NORMS

- Inform & train individuals & groups on specific strategies to bring about behavior change
- Mobilize community to change norms
  - -Organize responses to all shooting events
  - -Sponsor community events
  - -Engage faith leaders
- Educate the public
  - -Launch & promote Specific Campaigns to enforce key messages

MULTIPLE MESSENGERS CHANGE WHAT IN *"NORMAL"*

- Outreach Workers
- Violence Interrupters
- Peers
- Family members
- Community members
- Faith leaders
- Doctors
- Police
- Champions

Social Norms
Risk Factors
Alternatives to Violence

"LESS SHOOTINGS"

THE CURE VIOLENCE MODEL: DATA AND MONITORING

- Collect/analyze data from sources/points of entry
- Evaluate clients based on high risk criteria
- Monitor work(e.g., worker caseloads, # of interventions/mediations
- Measure outcomes(e.g., risk levels, shootings, change in norms) to inform refinements to approach

YOU MUST HAVE THE RIGHT,

- Community
- Participants
- Workers
- Partners
- Public education
- Community Mobilization
- Documentation
- Outcomes

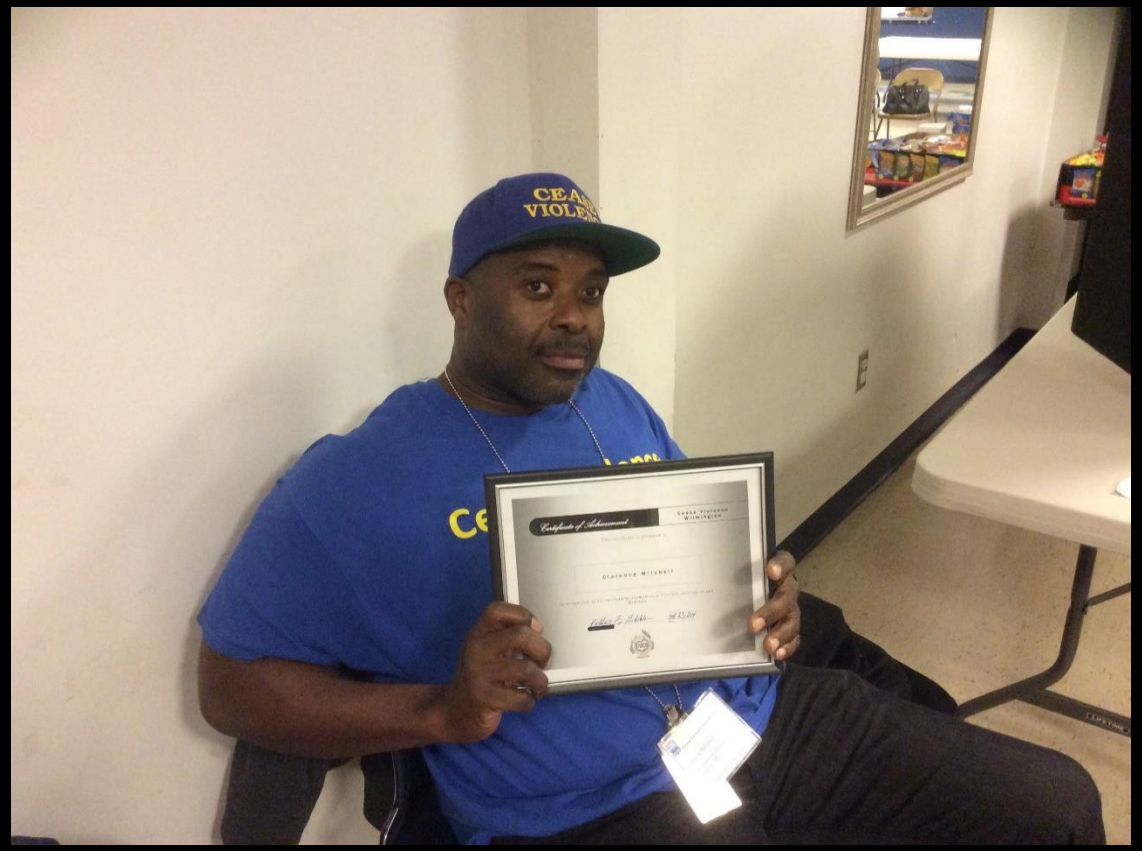
PARTICIPANTS FIT (4) OF THE FOLLOWING

- 16-25 years old
- Recently released from prison
- Recently shot
- History of violence
- Weapons Carrier
- Engaged in high risk activity
- Gang involved
- Unemployed
- On probation/parole
- Key role in gang

THE RIGHT WORKERS FOR THIS WORK "**VERY VERY**" IMPORTANT,

- Able to relate to highest risk
- Credible
- Connection to target group
- Streetwise
- Identify & detect
- Interrupt
- Change norms

SOME OF THE EVENTS WE HAVE,





DR. WHO MADE IT POSSIBLE
DR. GARY SLUTKIN





ENGAGING WITH THE COMMUNITY DURING A SHOOTING RESPONSE





CONTACT INFORMATION

Ronald J. Brown Jr.
E-mail
Ronjjbrown521@yahoo.com
Cell # (302) 290-0470
Work# (302)482-7533

CITY OF DOVER PROPOSED ORDINANCE #2015-07

BE IT ORDAINED BY THE MAYOR AND COUNCIL OF THE CITY OF DOVER, IN COUNCIL MET:

That Chapter 46 - Fire Prevention and Protection, Article IV - Public Occupancies, Section 46-162 - Sprinkler Requirements of the Dover Code be amended by inserting the bold, blue text, as follows:

Sec. 46-162. - Sprinkler requirements.

(a) Places of assembly shall be sprinklered throughout in accordance with the most recently adopted edition of NFPA 13 when the following apply:

(1) All new indoor places of assembly with an occupant load of 150 persons or greater.

(2) Any interior renovations of 50 percent or more to an existing place of assembly with an occupant load greater than 150 persons.

(3) Any additions or increase in interior size to an existing place of assembly that would create an occupant load of 150 persons or greater.

(b) Places of assembly where alcohol is served for consumption on the premises shall be sprinklered throughout in accordance with the most recently adopted edition of NFPA 13 when the following apply:

(1) All new indoor places of assembly with an occupant load of 100 persons or greater and where alcohol will be served for consumption on the premises.
(2) Any interior renovation of 50 percent or more to an existing place of assembly with an occupant load greater than 100 persons and where alcohol will be served for consumption on the premises.
(3) Any additions or increase in interior size to an existing place of assembly which would create an occupant load of 100 persons or greater and where alcohol will be served for consumption on the premises.

(c) New educational occupancies of 5,000 square feet or greater shall be sprinklered throughout in accordance with the most recently adopted edition of NFPA 13.

(d) Three feet of unobstructed clear width shall be designed, designated, and maintained around sprinkler risers for access by firefighters and for maintenance. The three feet shall be measured from the outermost components of the sprinkler riser and all related support equipment.

(e) Fire Department Connections. Unless otherwise approved by the Fire Marshal, Fire Department Connections shall be on the street side of the building and shall be located and arranged so that hose lines can be readily and conveniently attached to without interference from any nearby obstructions as defined by the Fire Marshal's Office. Fire Department Connections shall be a 5 (five) inch Storz. Fire Department Connections shall be within 300 feet of an approved City of Dover Fire Hydrant and within 50 feet of the main entrance of the structure it serves. All Fire Department Connections shall be not less than three feet nor more than five feet in height above finished grade. The Fire Marshal shall have the authority to require more stringent requirements when deemed necessary.

Draft

BE IT FURTHER ORDAINED THAT Chapter 46 - Fire Prevention and Protection, Article IV - Public Occupancies, Section 46-171 - Fire Alarm in Place of Assembly of the Dover Code be amended by inserting the bold, blue text, as follows:

Sec. 46-171. - Fire alarm in place of assembly.

(a) Definition. For the purpose of this article, the requirements set forth in section A.4.1.2 of the most currently published edition of the NFPA Life Safety Code shall be used to determine if an occupancy is a place of assembly.

(b) Occupant load. For the purpose of this article, the requirements set forth in the most currently adopted edition of the NFPA Life Safety Code shall be used to determine the occupant load of a place of assembly.

(c) Fire alarm required. Any new occupancy or new portion of an occupancy determined to be a place of assembly by the fire marshal, and is capable of receiving an occupant load of 75 persons or greater, shall be required to install a fire alarm in accordance with NFPA codes governing the installation of fire alarms and the National Electrical Code.

(d) Fire alarm system required. Any existing occupancy or portion of an existing occupancy determined to be a place of assembly by the fire marshal, and is undergoing renovations in excess of 50 percent of the assessed value of the building and is capable of receiving an occupant load 75 persons or greater or is being enlarged to receive an occupant load of 75 persons or greater, shall be required to install a complete fire alarm system in accordance with NFPA codes governing the installation of fire alarms and the National Electrical Code.

(e) Public Mode Audible Requirements. To ensure that audible public mode signals are clearly heard by occupants of a structure, they shall have a sound level at least 15 decibels (dB) above the average ambient sound level or 5 decibels (dB) above the maximum sound level having a duration of at least 60 seconds, whichever is greater, measured 5 feet (1.5m) above the floor in the area required to be served by the system using the A-weighted scale dBA. In the event the stated requirement cannot be met a Shunt Trip Relay/Switches shall be the approved method of meeting the intent of this section of the code.

ADOPTED: *

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SYNOPSIS

The amendments would allow the Fire Marshal's Office to strategically locate fire department connections for fire department use in the event of an emergency within a sprinklered building, in accordance with NFPA 13 and Delaware State Fire Prevention Regulations. The amendments also relate to shunt trip relays/switches that shut down amplified sounds (example; music) in the event of a Fire Alarm System activation so that the public can exit the building without delay in the event of an emergency, in accordance with NFPA 72 National Fire Alarm Code.

(SPONSORS: HUTCHISON AND MULLANEY)

Actions History

04/27/2015 - Scheduled for Introduction at Safety Advisory and Transportation Committee

Draft

Memorandum

Office of the City Manager
PO Box 475
Dover, DE 19903
Phone: (302) 736-7005
FAX: (302) 736-7002
E-mail: skoenig@dover.de.us

To: **Safety Advisory and Transportation Committee Members**

From: **Scott D. Koenig, P.E.**
City Manager

Date: **April 22, 2015**

Subject: **Evaluation of Proposals - Ambulance Service Contract**

A number of questions were raised during the discussion of the proposed Ambulance Service Contract at the March 23, 2015 meeting. The City's current Ambulance Service vendor, PrimeCare Medical Transport, LLC has issued correspondence dated April 14, 2015 (Labeled as Attachment #1) to address those questions. Primecare viewed the posted minutes and responded as requested. Included in their response are two items of clarification to the RFP that will aid in understanding their written response. These items are labeled as Attachment #2 and Attachment #3. Also attached is a letter from Mr. Christopher Clough (Attachment #4) who represents Heartline. Both PrimeCare Medical Transport, LLC and HeartLine will have representatives at the meeting on Monday, April 27, 2015 to respond directly to any and all questions.

In the letter from Mr. Christopher Clough (Attachment #4), he states that the City of Dover currently has a contract with Camden-Wyoming. This is not an accurate representation of the relationship. His reference to the "contract" is actually a dual signature letter outlining the reasons for the donation from City of Dover to Camden-Wyoming (as well as Cheswold) each year for aiding with ambulance runs in the Robbins Hose Fire District. As an additional point of clarification, I confirmed with Chief Mark Hall from Dover Fire that he has not been in any discussion with Camden Fire/Ambulance about housing ambulances at Robbins Hose Fire Stations as alluded to in the meeting on March 23, 2015. During a meeting on Wednesday, April 22, 2015, Mr. Clough indicated that Heartline could have their service up and running comfortably by August 1, 2015.

The committee should consider all of this information prior to voting on a final recommendation. Heartline cannot be considered unless the committee is willing to waive the requirement for five (5) years of established experience or they are willing to equate the running of the existing service as applicable operating experience. The staff recommendation has not changed from our original recommendation at this time.

Thank you for your consideration of my comments.

SDK/sdk

PrimeCare Medical Transport, LLC.

primecaremt63@aol.com
P.O. Box 839
Milford, DE 19963
302-422-0900

April 14, 2015

Reference: Questions concerning RFP

1) Per Addendum #1 of the RFP, dated 1/15/15 - 6.4 Staff the dedicated ambulance w/a minimum of one EMT and one qualified driver. Please see copy of addendum provided. Marked Exhibit A

PrimeCare Medical Transport, LLC. has only two part-time drivers working in the 911 sector, both of which have multiple years of experience driving an emergency ambulance. It is our preference to use two EMT's when staffing allows, which is a majority of all shifts.

2) The clarification of the language of 6.4 in the RFP, referring to staffing of two EMT's was changed in the Agreement dated April 2007 to read "a minimum of one EMT-B and one qualified driver". Please see the copy provided. Marked Exhibit B

3) PrimeCare Medical Transport, LLC. has had the same Supervisor, Mary Wendler, for the 911 Sector for the past eleven years with us, and seventeen years total of 911 Supervisor experience with the City of Dover 911. Mrs. Wendler also has and maintains her EMT-B/NREMT-B License for the past 17 years. We also have three Field Training Officers, 2 of which have over 20 years of experience each as an EMT-B.

4) PrimeCare Medical Transport has been a Smoke free establishment since June 10, 2011. Please see memos provided. Marked Exhibit C

We have provided the City of Dover and its Citizens with Emergency Ambulance Service for the past eleven years. *We feel our experience over the years have proven to be a great asset to the community*. Any issues that have come about, after being reviewed by the City of Dover staff, had always been determined to be reasonable. We hope to continue to be of service to the City of Dover in the future.

Thank you,

Larry Bradley, CEO
Karen Fry, CFO

City of Dover

January 15, 2015

To Whom It May Concern:

ADDENDUM #1
AMBULANCE SERVICES CONTRACT
RFP NUMBER 15-0026CM

Please consider the attached information and incorporate it into your bid/proposal

Change paragraph 6.2:
Old: 6.2 Provide a dedicated second ambulance with a crew to provide basic life support services between the hours of 12 Midnight and 8:00am daily.
New: 6.2 Provide a dedicated second ambulance with a crew to provide basic life support services **between the hours of 7am-11pm daily**.

Change paragraph 6.4:
Old: 6.4 Staff the dedicated ambulance with two EMT-Bs at all times. They shall possess both a valid Class A driver's license and an Emergency Vehicle Operator's license issued by the Division of Motor Vehicles or the Department of Transportation of the State of Delaware or the equivalent or higher. The EMT-Bs must also have a current ambulance EMT certification issued by the State of Delaware State Fire Prevention Commission.
New: 6.4 Staff the dedicated ambulance with **a minimum of one EMT and one qualified driver.** They shall possess both a valid Class A driver's license and an Emergency Vehicle Operator's license issued by the Division of Motor Vehicles or the Department of Transportation of the State of Delaware or the equivalent or higher. The EMT-Bs must also have a current ambulance EMT certification issued by the State of Delaware State Fire Prevention Commission.

If you have any questions, please contact me at (302) 736-7795 or email doverwhse@dover.de.us.

Sincerely,

Peter K. Gregg
Contract and Procurement Manager
City of Dover
(302) 736-7795
Fax (302) 736-7178
Pgregg@dover.de.us
www.cityofdover.com

Exhibit A

AMBULANCE SERVICES CONTRACT PROPOSAL
CITY OF DOVER, RFP NUMBER 15-0026CM
6.0 - VENDOR RESPONSIBILITIES - CONTINUED

VIII-A and VIII-B. In the event of a call for service during a spot check, the inspection shall be immediately ended and the ambulance returned to service.

6.4 PrimeCare will staff each dedicated ambulance with one EMT-B and a qualified driver at all times. The EMT-B shall posses both a valid diver's license and an Emergency Vehicle Operator's license issued by the Division of Motor Vehicles or the Department of Transportation of the State of Delaware or the equivalent or higher. In addition, the EMT-B shall also have a current ambulance EMT certificate issued by the State of Delaware State Fire Prevention Commission. The qualified driver shall possess both a valid driver's license and an Emergency Vehicle Operator's license issued by the Division of Motor Vehicles or the Department of Transportation of the State of Delaware or the equivalent or higher.

6.5 The EMT-Bs and the qualified drivers will be trained and certified in semi-automatic external defibrillation. PrimeCare will supply a list of certified employees to the City prior to commencing work. This list shall be updated as new employees are added.

6.6 PrimeCare agrees to provide services to all residents of the City, regardless of their ability to pay.

6.7 PrimeCare will only provide vehicle operators who possess a valid driver's license and have completed an Emergency Vehicle Operator's course. PrimeCare shall also conduct all operations in conformity with State laws and City ordinances with regard to speed and safe operations of emergency vehicles. All applicable license fees and taxes to the City will be paid when due.

6.8 PrimeCare shall provide emergency ambulance services within the City's stated maximum response time of 15 to 20 minutes. We maintain that our ambulances will be on the road within an average of one (1) minute after receipt of a call from the Kent County Department of Emergency Communications and will respond to the dispatched location unless on a current call. PrimeCare has consistently met these standards in fulfilling its current and previous contracts with the City. In the event that our dedicated ambulances are responding to a call, or otherwise not available, we will notify the Kent County Department of Emergency Communications immediately.

Heartline Ambulance Service, LLC.

200 E. Camden-Wyoming Ave.

Camden, DE 19943

cclough@cwfc41.com Phone: (302) 745-0798

April 15, 2015

Kay Sass

Public Affairs and Emergency Management Coordinator

City of Dover

Good Morning,

I am writing you this letter in regard to the conversation we had with Mayor Christiansen a week ago. Heartline Ambulance Service and the Camden-Wyoming Fire Co. would like for your office and City Manager Scott Koenig to reconsider the interpretation of Section 2.1.1 of the RFP 15-0026CM City of Dover Ambulance Services Contract.

I would like to just clarify that Heartline is owned and fully operated by the Camden-Wyoming Fire Co. Heartline was established to bid this current contract because the Board of Directors, Administration, and Myself feel we can provide a service to your city that has not been provided in a long time. Section 2.1.1 of the RFP says the bidder must be an established contractor, and has conducted such business for a period of 5 years. We have been officially conducting

quality EMS coverage to the citizens of Kent County since 1965. Even though we were providing coverage prior to that the official date is 1965. We bring all that knowledge and knowhow with us, as we are one. I will be handling the day to day operations to this service and bring 25 years of experience, 17 with the Camden-Wyoming Fire Co. We also have a contract experience with the City of Dover that was signed by President Leroy Dear and City Manager Scott Koenig on June 28th, 2013.

In closing, we here at Heartline/Camden-Wyoming Fire Co. are excited to have the possibility to bring our experience, know how, and public service background to the City of Dover. Our current service is second to none, and would love to make the City of Dover EMS have the same reputation. I look forward to hearing from you in the near future on this matter.

Thank You,

Christopher J Clough

Christopher Clough

EMS Administrator

Heartline Ambulance Service/Camden-Wyoming Fire Co.