2009 STATE OF THE CITY

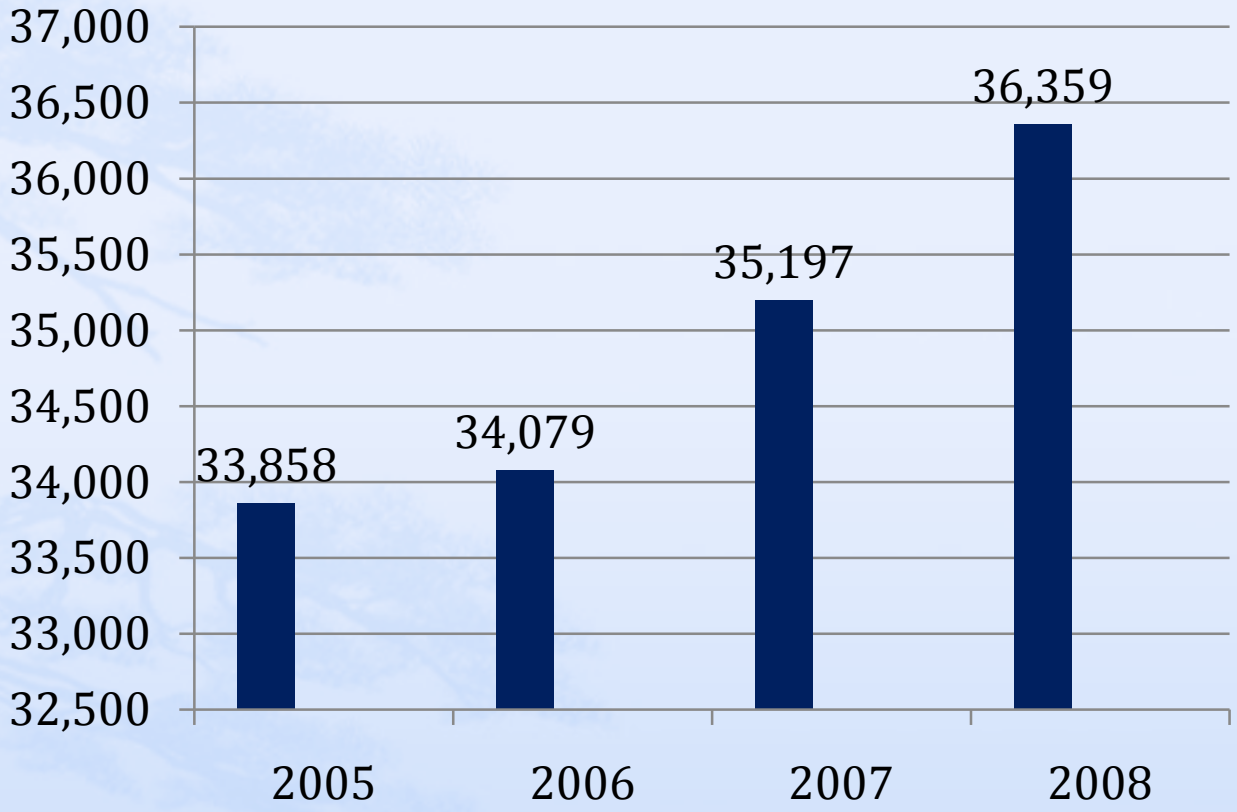


Carleton E Carey, Sr.
Mayor

City of Dover Vision

The City of Dover is a place where people want to live! Through the team effort of its elected officials, employees, and citizens, Dover is a clean and safe community with a future of balanced growth and opportunity where all citizens are heard, enjoy a high quality of life, and diversity is valued.

City Population Growth



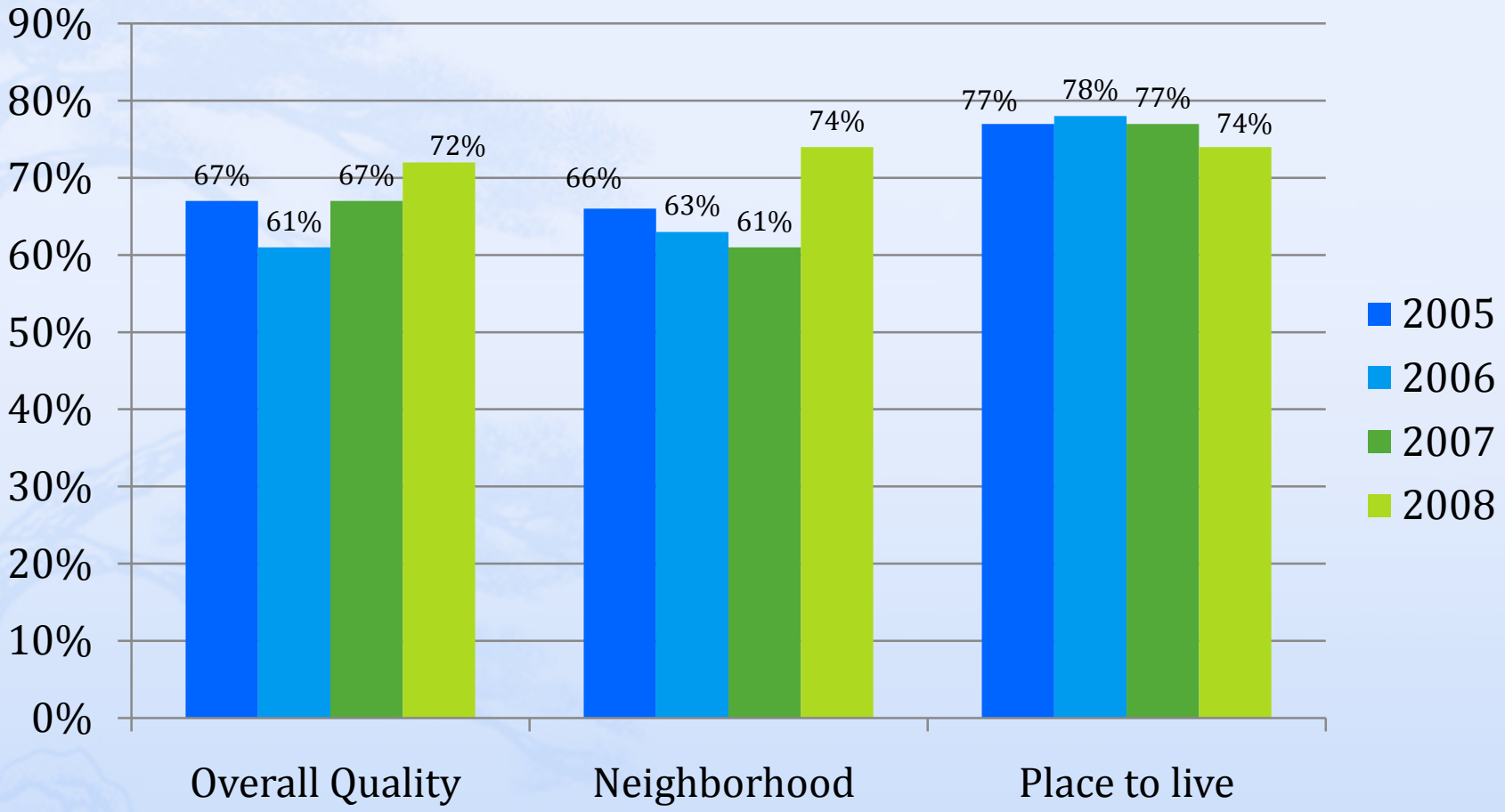
City Budget Fiscal Year 2009-10

Draft Budget Figures:

$157.3 Million

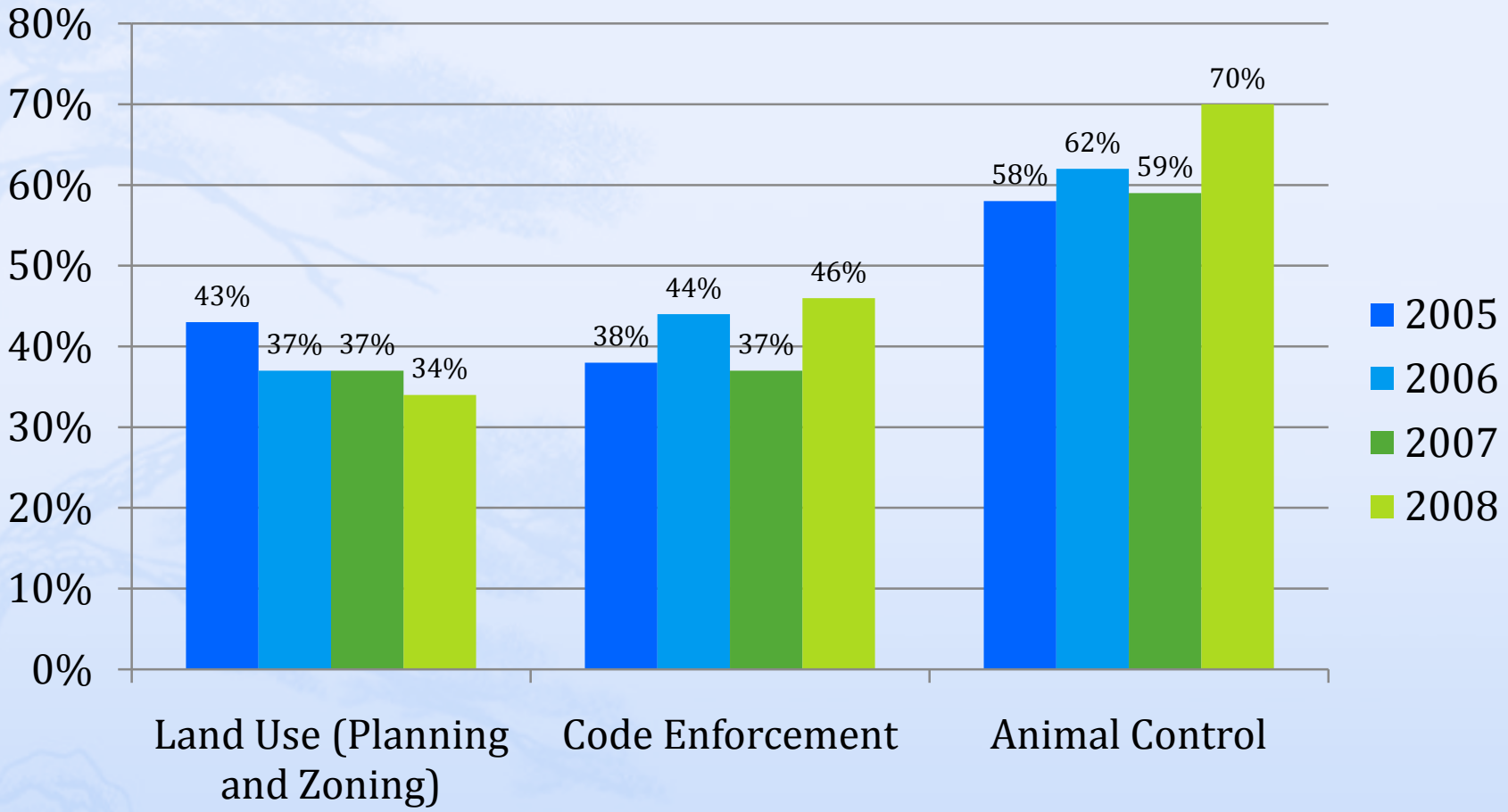
0.5% decrease from 2008-09 Fiscal Year

Overall Community Quality



Data taken from the 2008 Citizen's Survey

Planning and Community Code Enforcement



Data taken from the 2008 Citizen's Survey

Taxable Property Values

Beginning Fiscal Year 2009

(July 1, 2008)

VALUE: $2,807,627,015

% of change:

decrease of 0.319% from last year

Value Change:

-$92, 600,260

(Value change is the DECREASE in value from last year)

Please note:
This does not include
Senior Citizen Discount

New Construction

43 New Site Plan Applications for Review in 2008

14 conditional use applications in 2008

4 subdivision applications in 2008
(3 residential, 1 office)

12 rezoning applications
(7 approved, 5 withdrawn)

3 annexations

Construction Value

2008 Total: $135.7 Million Dollars
2007 Total: $135.8 Million Dollars
2006 Total: $96.2 Million Dollars
2005 Total: $71 Million Dollars
2004 Total: $59.7 Million Dollars

Business Licenses

2008 Total: 4,248
2007 Total: 4,734
2006 Total: 4,574

Growth and Development

- 2008 Comprehensive Plan that was adopted by the City Council on Feb 9, 2009 has been certified by Governor Markell on April 24th

City of Dover
Parks, Recreation and Library

A busy year …

- Holzman Moss Architecture LLP was hired to design a new public library facility for the City of Dover.

- "We believe that architecture must serve a public good by rooting buildings and spaces in their communities, by evoking moments of unexpected joy, and by respecting financial and environmental resources."

HOLZMAN MOSS ARCHITECTURE

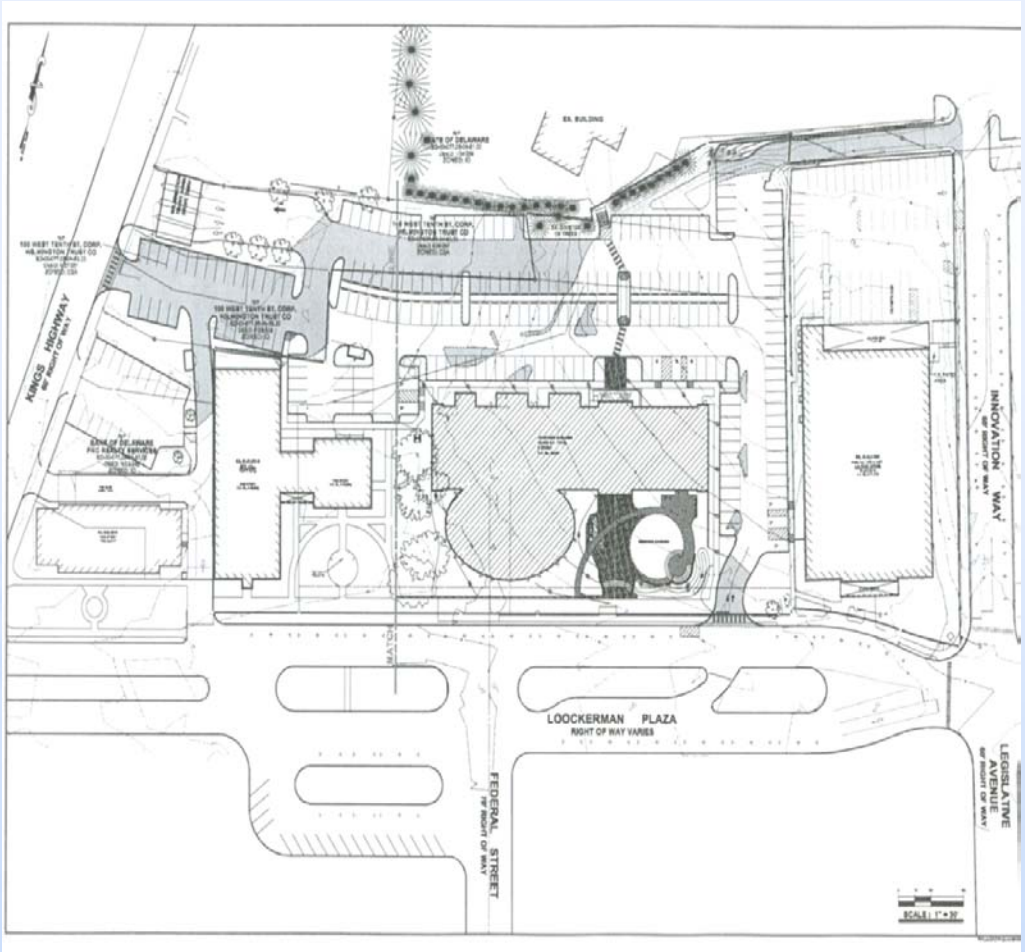
Public Participation Vital

- Site Selection Committee
- Library Steering Committee
- Fund Raising Committee
- Building Design Committee
- Public Relations Committee
- Monthly focus group meetings
- Monthly evening meetings for the public



Library Site Plan

- Ease of access
- Clearly visible to downtown visitors
- Close to other City facilities
- Adequate parking
- Centrally located
- City owned
- Room for future expansion
- Contributes to downtown revitalization



The new Dover Public Library



It's a banner year …

- 37,587 citizens have library cards
- 395,939 visitors – 1,099 per day
- 408,827 items were loaned
- 275 programs were offered
- 9,827 people attended programs
- 16,678 reference questions were asked
- 21 computers available to the public
- Services to the public 68 hours a week, 7 days a week

Parks & Recreation

- Silver Lake Revitalization project continued with tree and shrub plantings. NRG Energy donated manpower and funds for the cause. Several members of the public have volunteered, as well.

- 2008 Spring Summer Performing Arts Series hosted 6,637 people on The Green for the free Thursday evening performances.

- New Playground Equipment – Installation of new playground equipment was seen in Schutte Park and Millcreek Park.
- Opened the John W. Pitts Recreation Center in late April 2008. Since our opening in late April, we have had **49,002** guests. Additionally, from April 2008 until March 2009 we recorded the following:

Membership ID Cards:

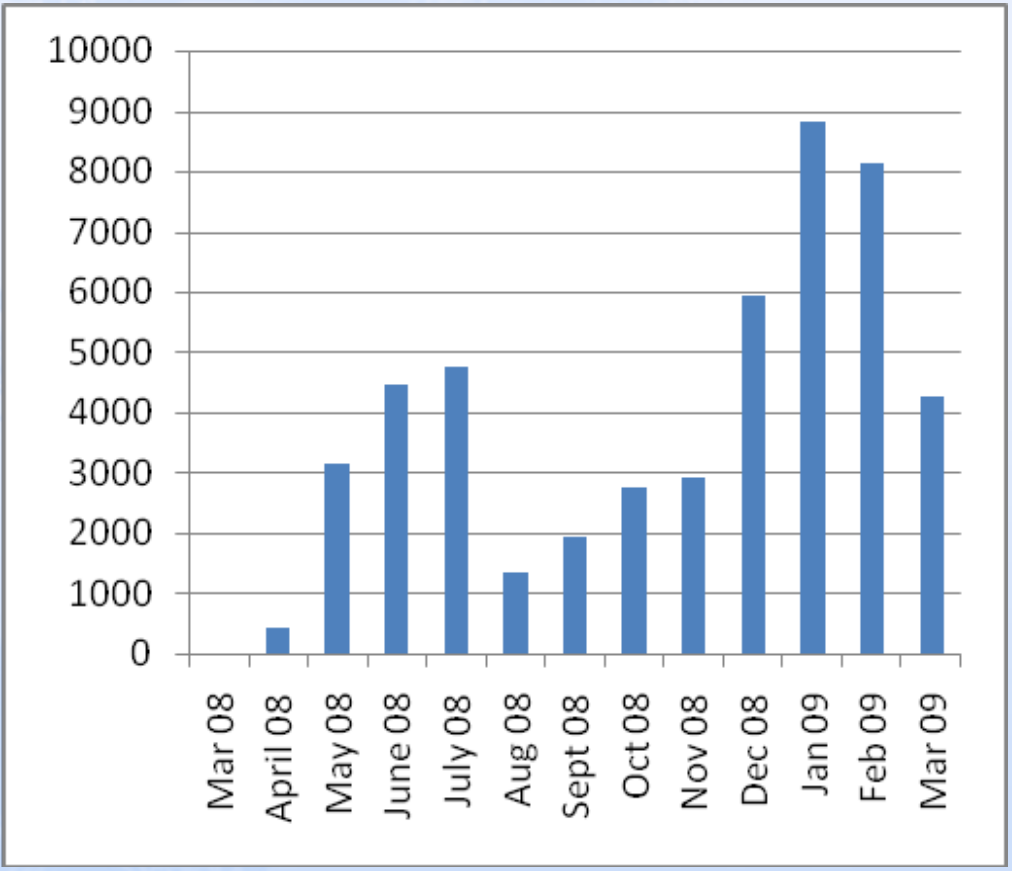
FREE Recreation Center ID Cards are issued to track facility usage during Open Gym Periods.

- **The statistics listed below reflect those that have completed the registration.**
- **Open Gym Registration**
  Breakdown of Card Holders by age:

Total ID cards issued: 2,268	7-11:	39*	40-49:	148
	12-19:	670	50-59:	117
	20-29:	892	60-69:	98
	30-39:	259	70-79:	37
* Card not required for age group.			80-up:	8

John W. Pitts Recreation Center

Program Attendance

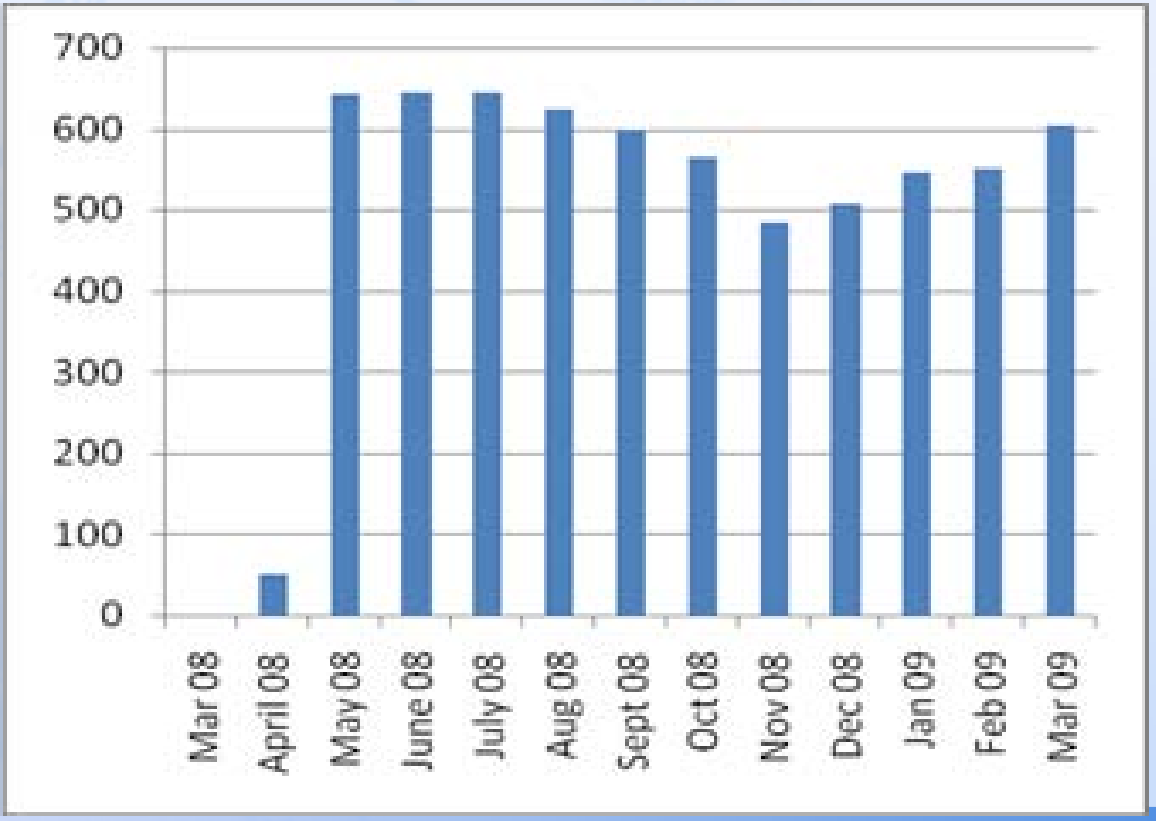


Program Attendance**	FYTD 09
Total	40,982
Open Gym	12,178
Fitness Classes	6,231
Leagues	16,764
Camps	814
Sports Classes	1,126
Meetings & Rentals	3,869

**** Program Attendance figures includes participants, parents and spectators in the facility.**

John W. Pitts Recreation Center
Hourly Usage

FYTD 09	Facility Usage By The Hour
3,685.5	Open Gym
491.5	Fitness Classes
440.5	Leagues
117	Camps
93	Sports Classes
272.25	Meetings & Rentals
18	Enrichment Classes
5,117.75	Total Facility Usage Hours



City of Dover

Police Department

A strong foundation built on Honor, Integrity, Courage and Loyalty.

Special Enforcement Unit

Comprised of:

Quality of Life Neighborhood Enforcement Team (QOLNET),

Community Policing Section

Sex Offender Enforcement Section.

In 2008, the Quality of Life Neighborhood Enforcement Team made 415 Criminal Arrests, and 265 drug related arrests. They also apprehended 251 fugitives. In addition, QOLNET issued over 700 City of Dover Ordinance Violations, which include noise, alcohol, parking and City Park violations. This year the Quality of Life Neighborhood Enforcement Team saw an 18% increase in the overall number quality of life violations.

Sex Offender Enforcement

The Sex Offender Enforcement Unit, QOLNET and the Community Policing Section continue to be a leader in the state with an innovative and stringent sex offender management system. With the addition of the Sex Offender Enforcement Section, the Dover Police Department has been able to account for all registered offenders in Dover.

There are 197 registered sex offenders

Only ten warrants for failing to comply with sex offender registration laws

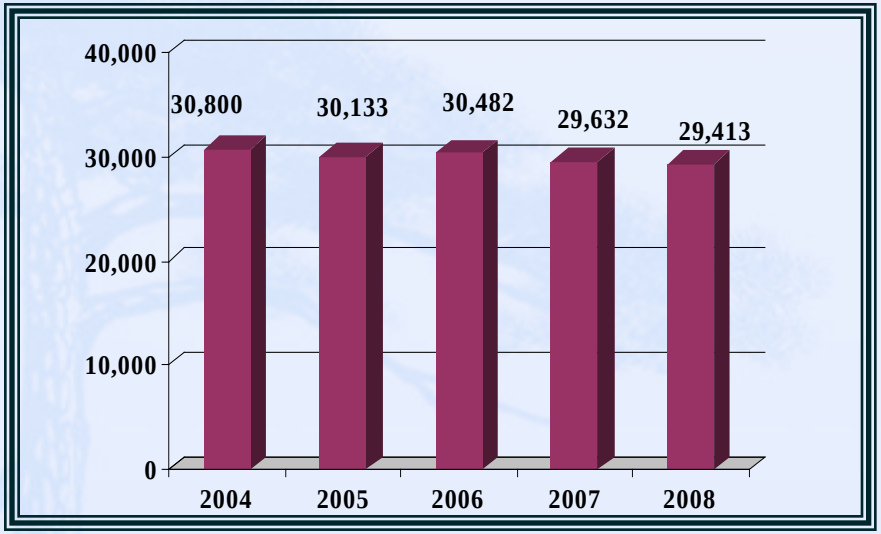
Due to the persistence of these officers of this unit, 7 of the 10 were apprehended in 2008.

Offenders are now aware that the members of the team are out continually verifying their status thus forcing offenders into compliance.

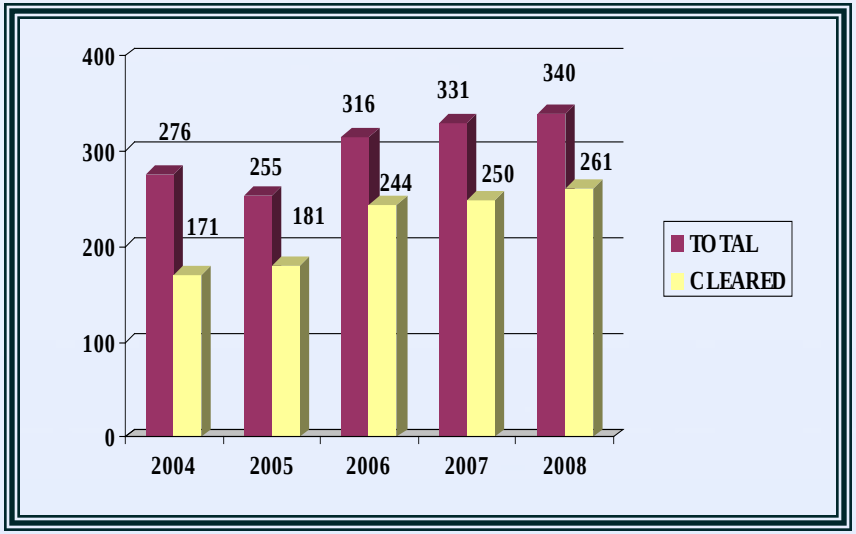
Community Policing

- **The Community Policing Section is the direct link between the community and the Dover Police Department. The Community Policing Section maintains this relationship by continuing to work with the Crime Free Multi Housing Program, TRIAD, Community Associations, Neighborhood Watch groups, and extensively with the Special Olympics.**

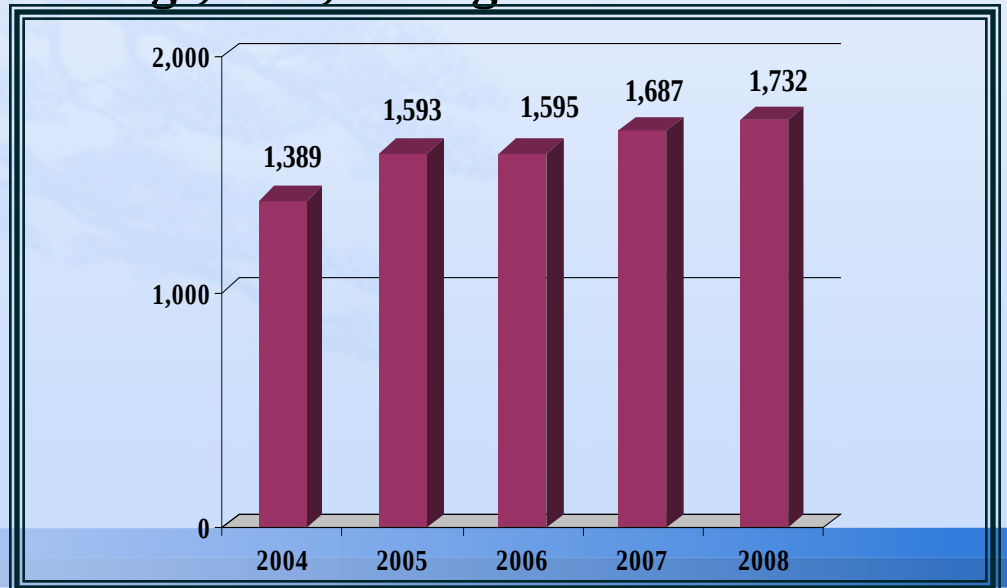
Total Complaints
Five Year Comparison



Violent Crime
Five Year Comparison



Actual Drug Arrests
Drugs, Vice, & Organized Crime Section



City of Dover
Fire Department

Dover Fire Department

- ✓ 990 emergency responses last year; 171 less than last year
- ✓ 2,670 hours of firefighter training provided which entailed 46 different training courses
- ✓ Several firefighters also took advanced rescue training and received certification through the National Fire Protection Association
- ✓ 1,175 children participated in fire safety programs
- ✓ 300 smoke detectors given to City residents

DOVER FIRE DEPARTMENT

The Dover Fire Department was organized in 1882

In 2008, 200 men and women volunteered 28,530 hours of time to help make Dover safe.

Department currently maintains and operates:

5 Engines, 2 Ladders, 1 Heavy Rescue, A Brush Unit, A Foam Unit, A Rescue Boat, A Utility, and 2 Command Vehicles



City of Dover
Public Utilities Department

Public Utilities
Improved Electric Service

- Will soon complete the 69Kv Feeders 3 & 4 project which will double the capacity of our transmission system.
- Will soon complete the Saint Jones Substation which is our last major substation upgrade.
- Completed College Road Substation which will improve reliability for North Dover customers and serve the continuing growth.
- Replacing aging underground lines throughout the City.



Public Utilities
Electric Department

- Successfully installed pollution control equipment at the power plant to improve Dover's air quality.
- Replacing air monitoring equipment to ensure regulatory compliance.
- In the coming year our Mid-City Substation will be modified to dramatically improve the electric reliability of the southern end of the City as well as incorporating environmental improvements.



Water System Upgrades

- Completed the installation of two (2) deep well contact time chambers which will help mitigate brown water issues.
- Continue system-wide flushing as part of the Water Quality Improvement Program.
- Completed the redevelopment of freshwater Well No. 8 (S. Little Creek Road).
- Installed five (5) Variable Frequency Drive (VFD's) at the water wells to assist in the mitigation of brown water issues.



Wastewater System Upgrades

- Completed the replacement of one overloaded pumping station and will soon complete the second station.
- Replacement of two (2) obsolete pump stations next fiscal year.
- Will begin the installation of US Route 13 sanitary sewer interceptor which will facilitate the removal of an obsolete pump station.
- Will start a repair/replacement project to address the inflow/infiltration of groundwater into the sanitary sewer system.

Downtown Dover Partnership
and
Economic Development Office

Downtown Dover Partnership

All Committees formed and members recruited

Committee work plans developed and submitted to DEDO

Accredited as one of Delaware's eight (8) nationally recognized Main Street programs

554 Volunteer Hours for an investment valued at $8864

Five new businesses opened in Downtown District creating 28 FTE's

Dollars invested in downtown improvements
Façade Improvements - $23,190
Building Renovations - $382,275
Governors Avenue Parking Lot - $161,402

Downtown Dover Partnership

Six (6) loans facilitated through SBA Loan Guarantee program resulting in $72,500 in funding for local businesses and stabilization of 22 jobs

Downtown promotions implemented/supported

- Fourth of July Event
- Delaware Book Festival
- Festival of Lights ‘08
- Home for the Holidays ‘08
- First Night Dover ‘08
- First Friday Arts Circuit
- Spring Splendor Fashion Show

Economic Development Office

- Director hired in October, 2008
- Economic Development Activities
  - Meetings with Senator Tom Carper and Congressman Mike Castle to discuss Economic Development in Dover
  - Meetings with Alan Levin, Director of Delaware Economic Development Office regarding the importance of Central Delaware and especially Dover in the state's economic development plans
  - Meetings with state tourism director on development of state-wide Sports Commission

Economic Development Office

- Garrison Oak Property – Master Plan Development
  - Assembled group of Economic Development experts as informal advisory group
  - Sun Park
  - Columbia Project
  - Developed budget for consultant
    - Statement of Qualifications solicited for site plan consultant
- GSA Relocation of Frear Building Tenants
  - Provided information on buildings within City Limits that meet their space needs
  - Met with GSA representatives during site visit
  - Maintain contact with GSA representatives and congressional staffers to monitor progress

Working together for a better DOVER

