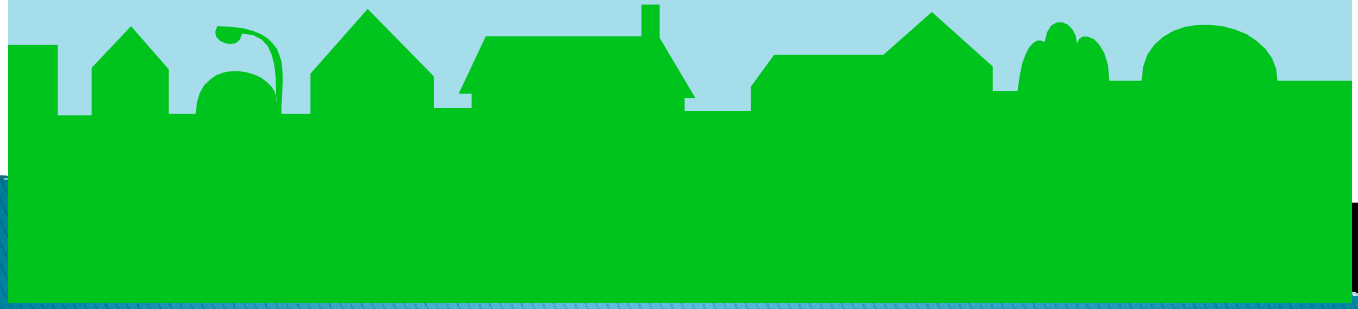
2008 National Citizen Survey Results

City of Dover



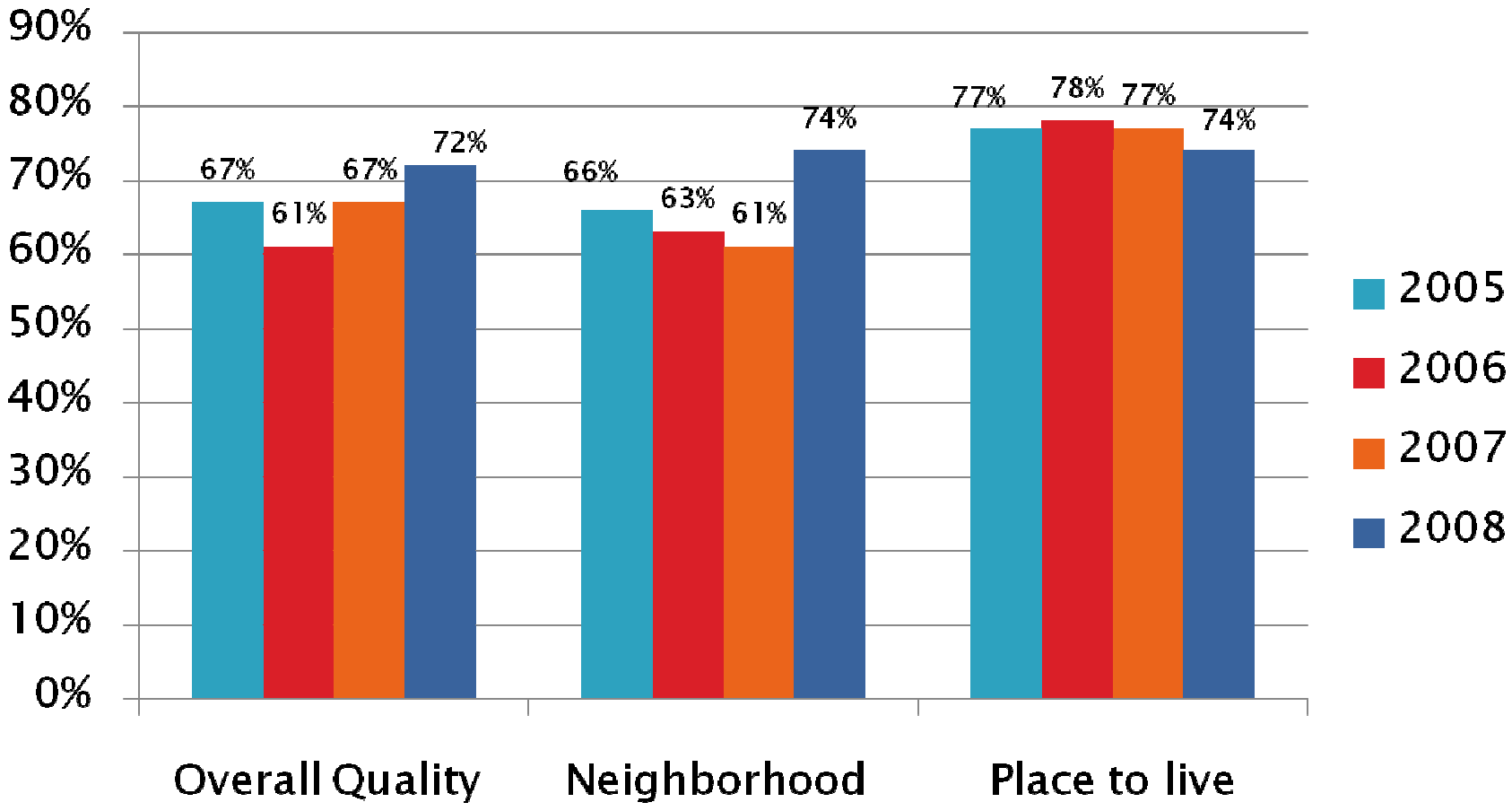
Dover...a place where people want to live!

EXHIBIT #1
Regular Council Meeting of 10/27/2008

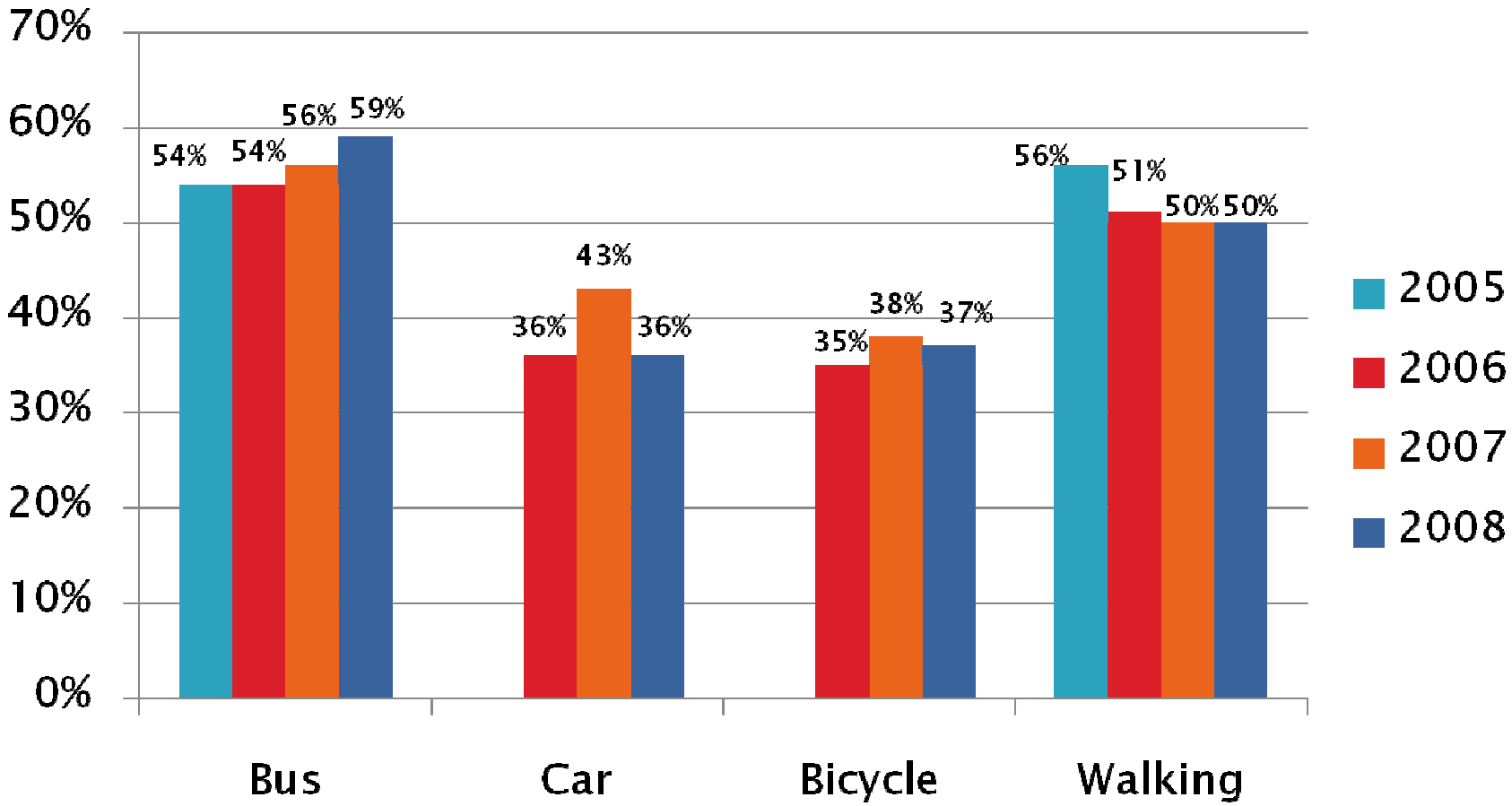
Participation

- Households are selected at random and without bias
- 1200 surveys sent out; 323 returned with an overall response rate being 29%
- Typically, response rates obtained from citizens surveys range from 25%–40%.

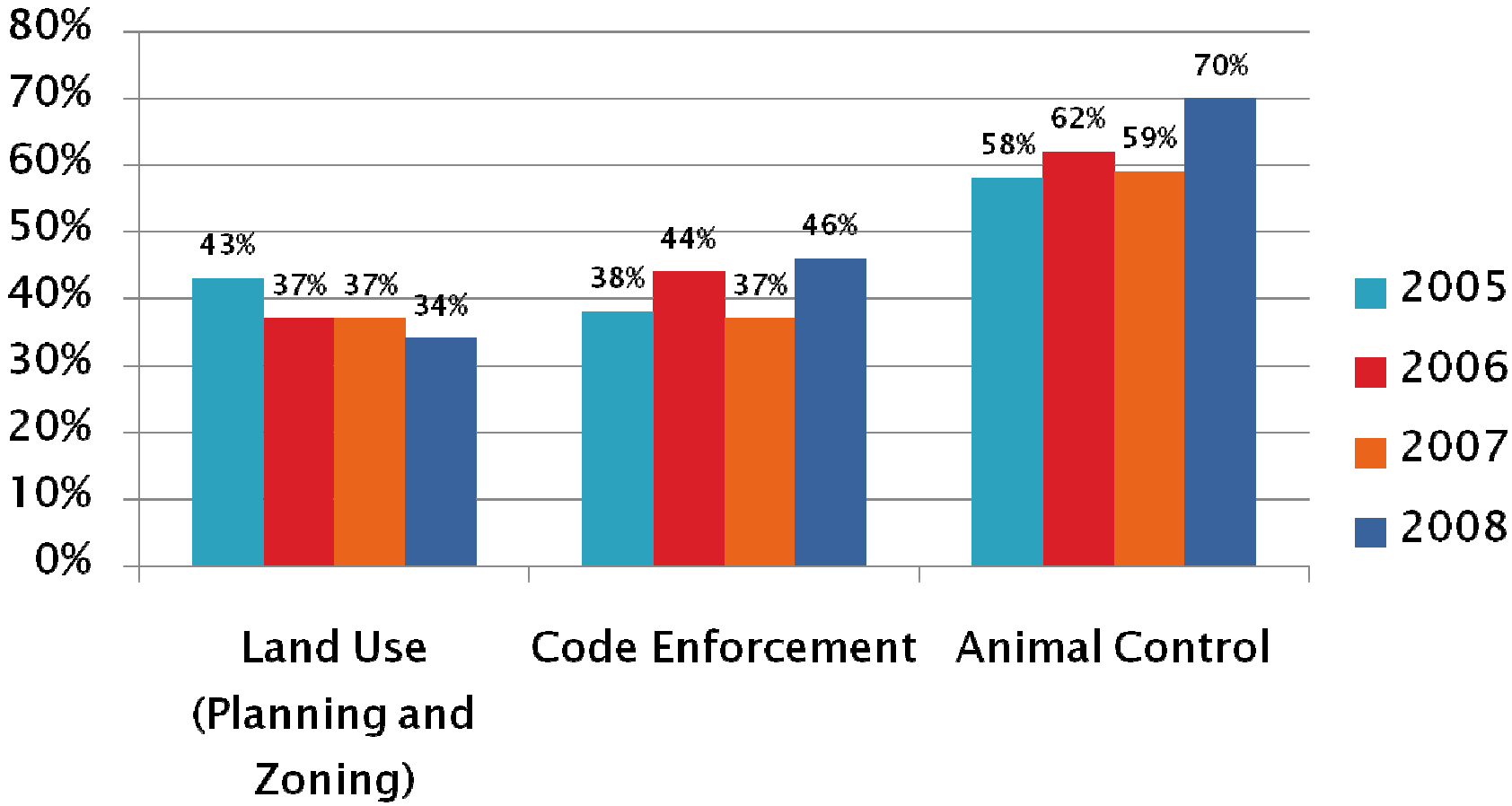
Overall Community Quality



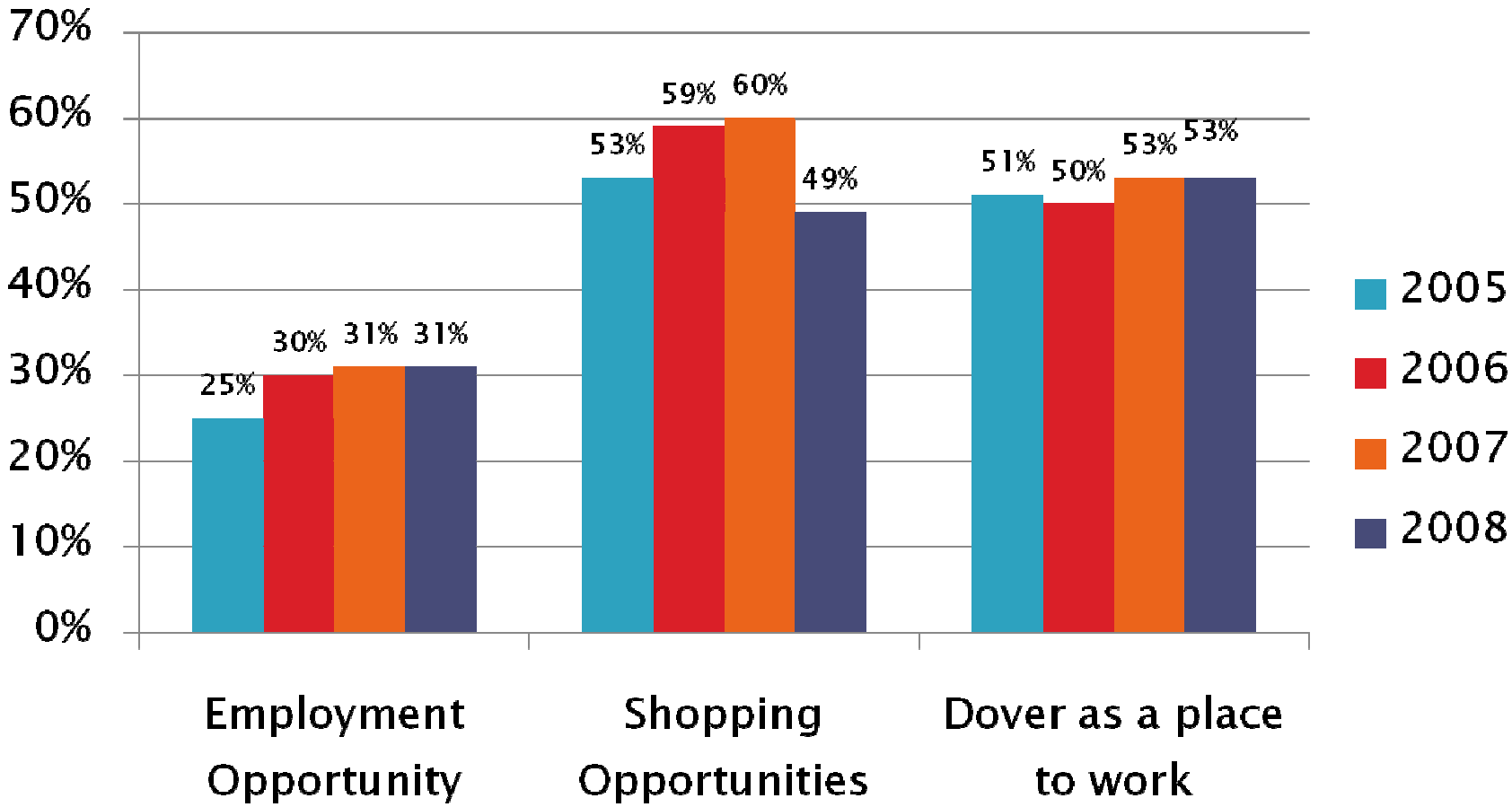
Ease of getting around Dover…



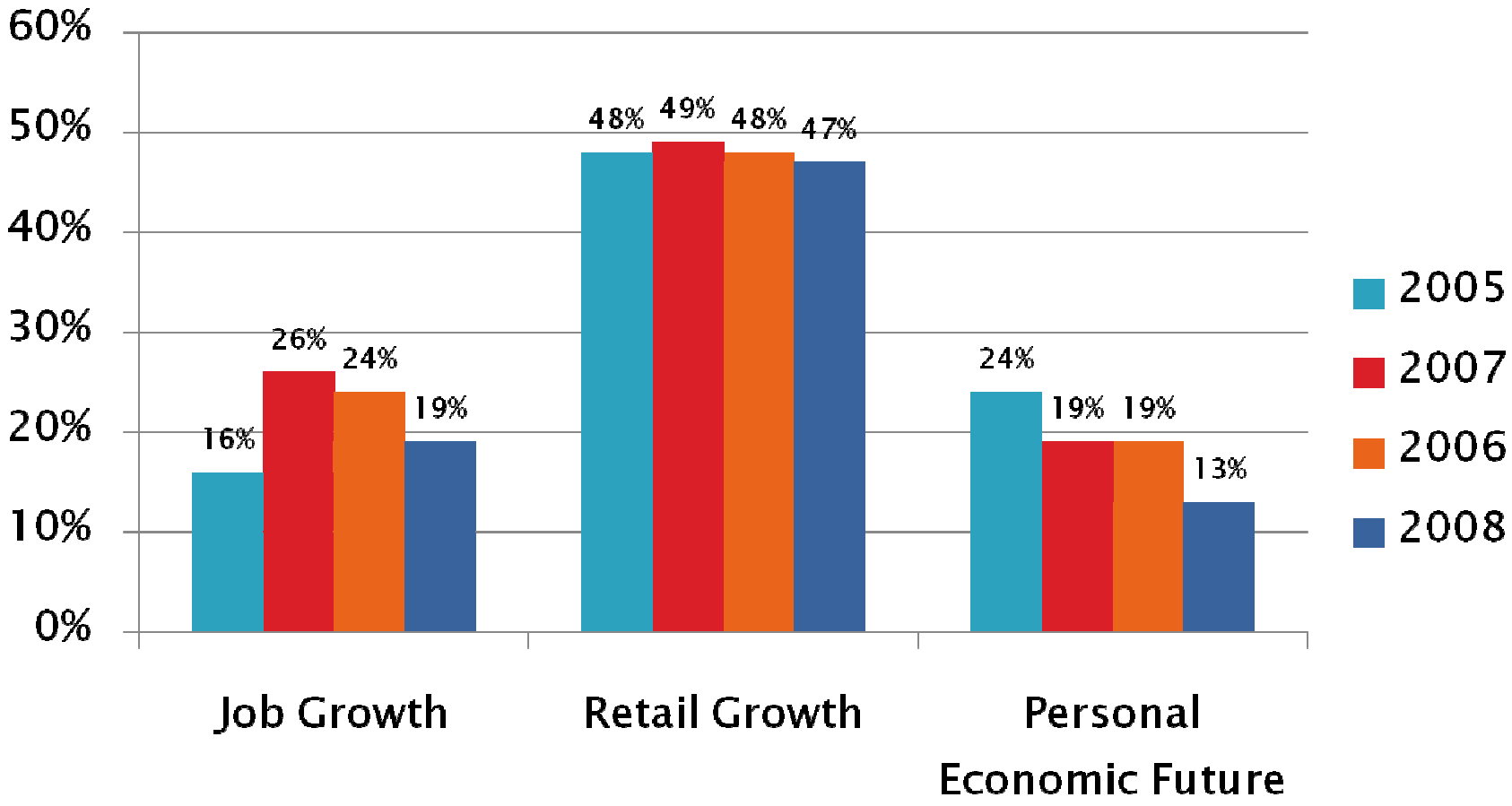
Planning and Community Code Enforcement



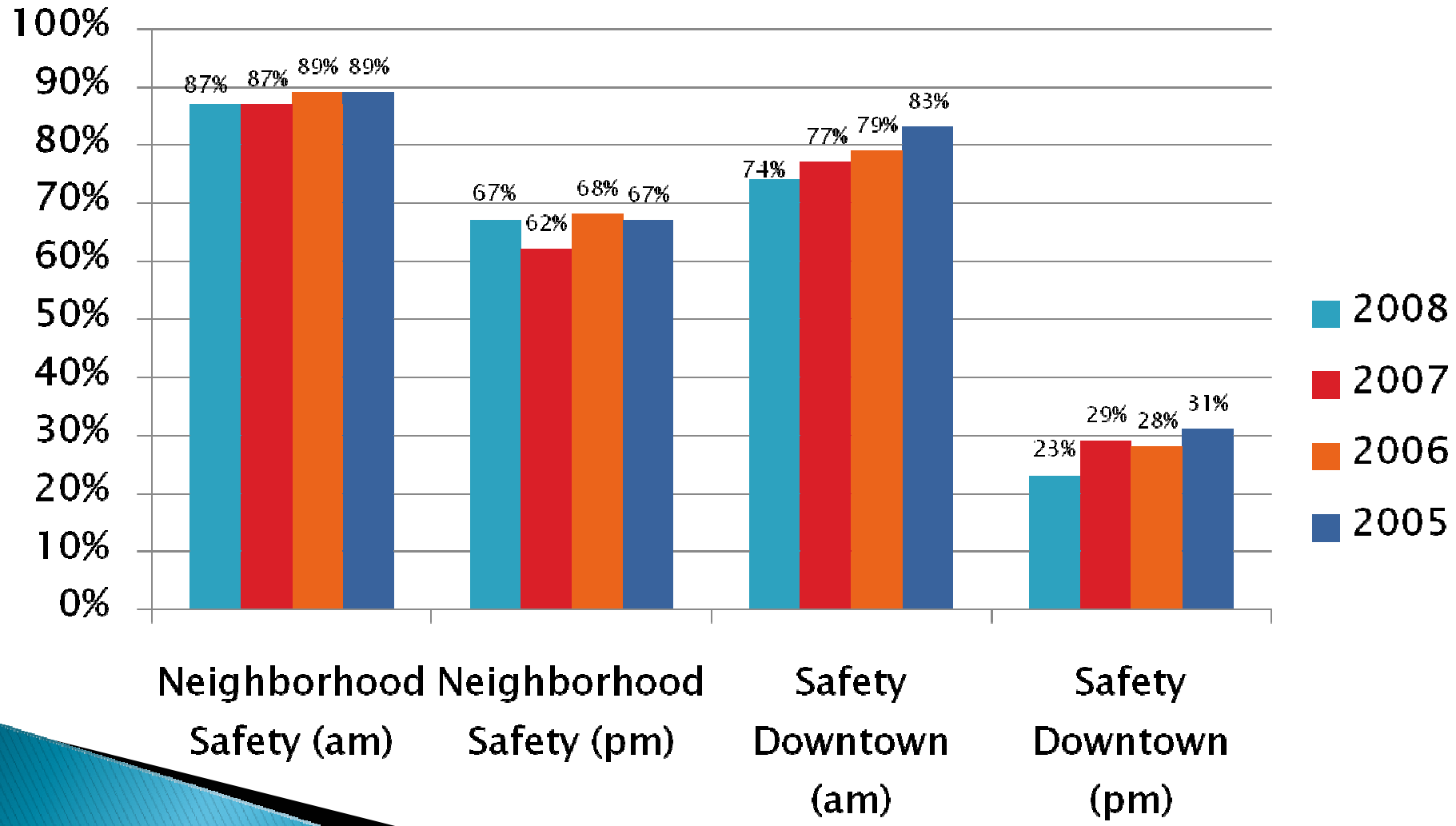
Economic Sustainability



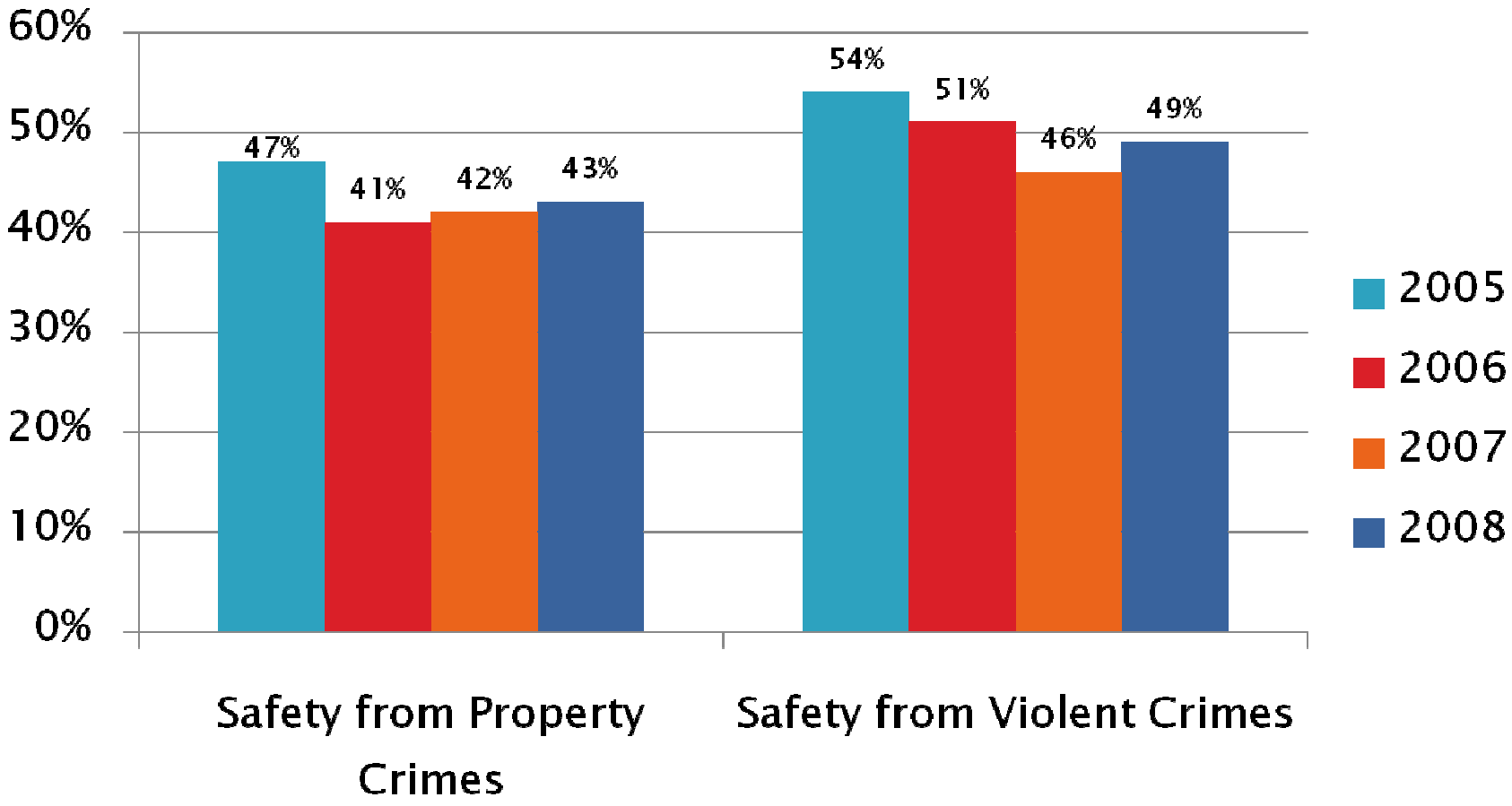
Economic Development Services



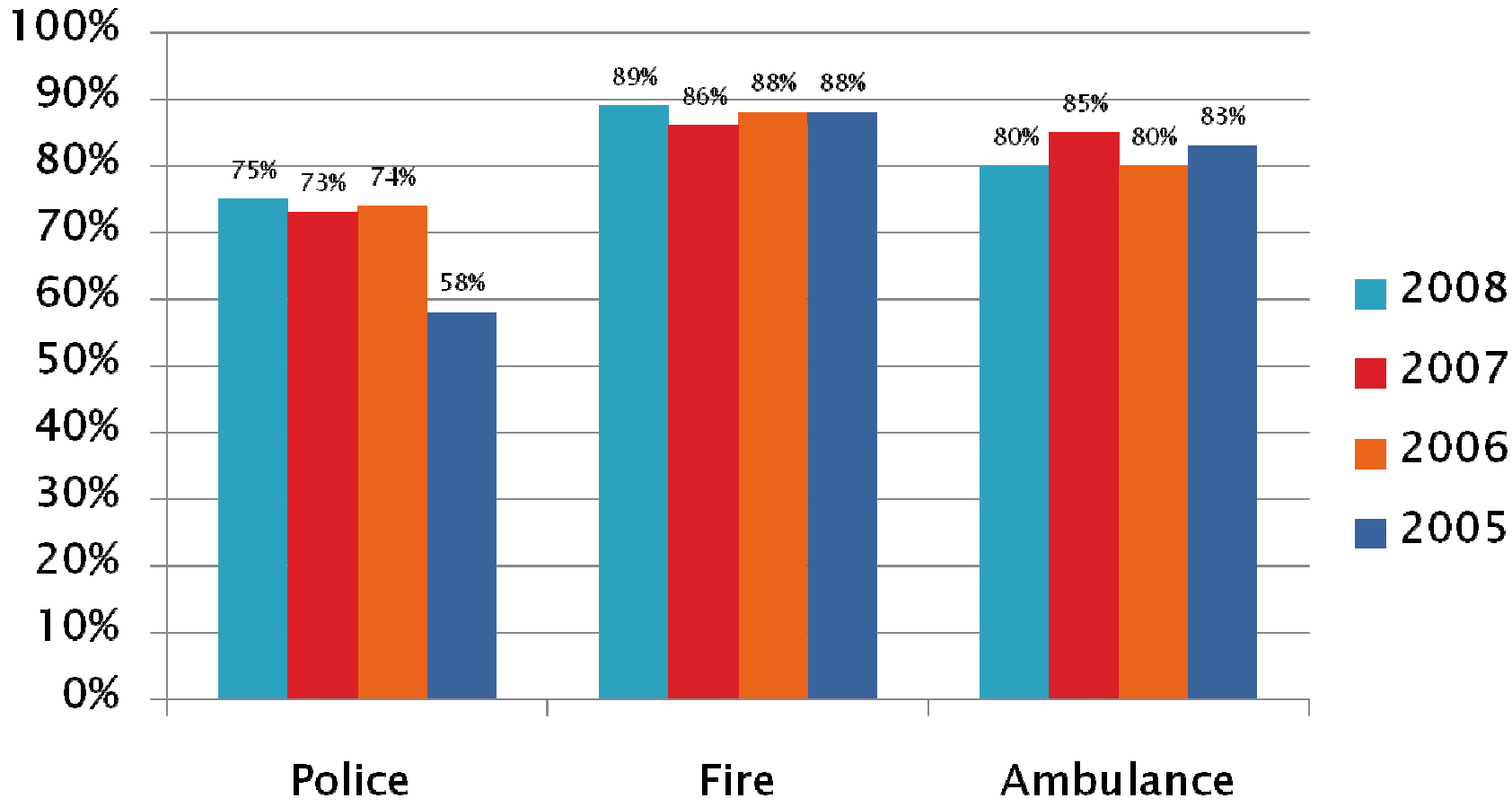
Public Safety
Safety in or Safety from….



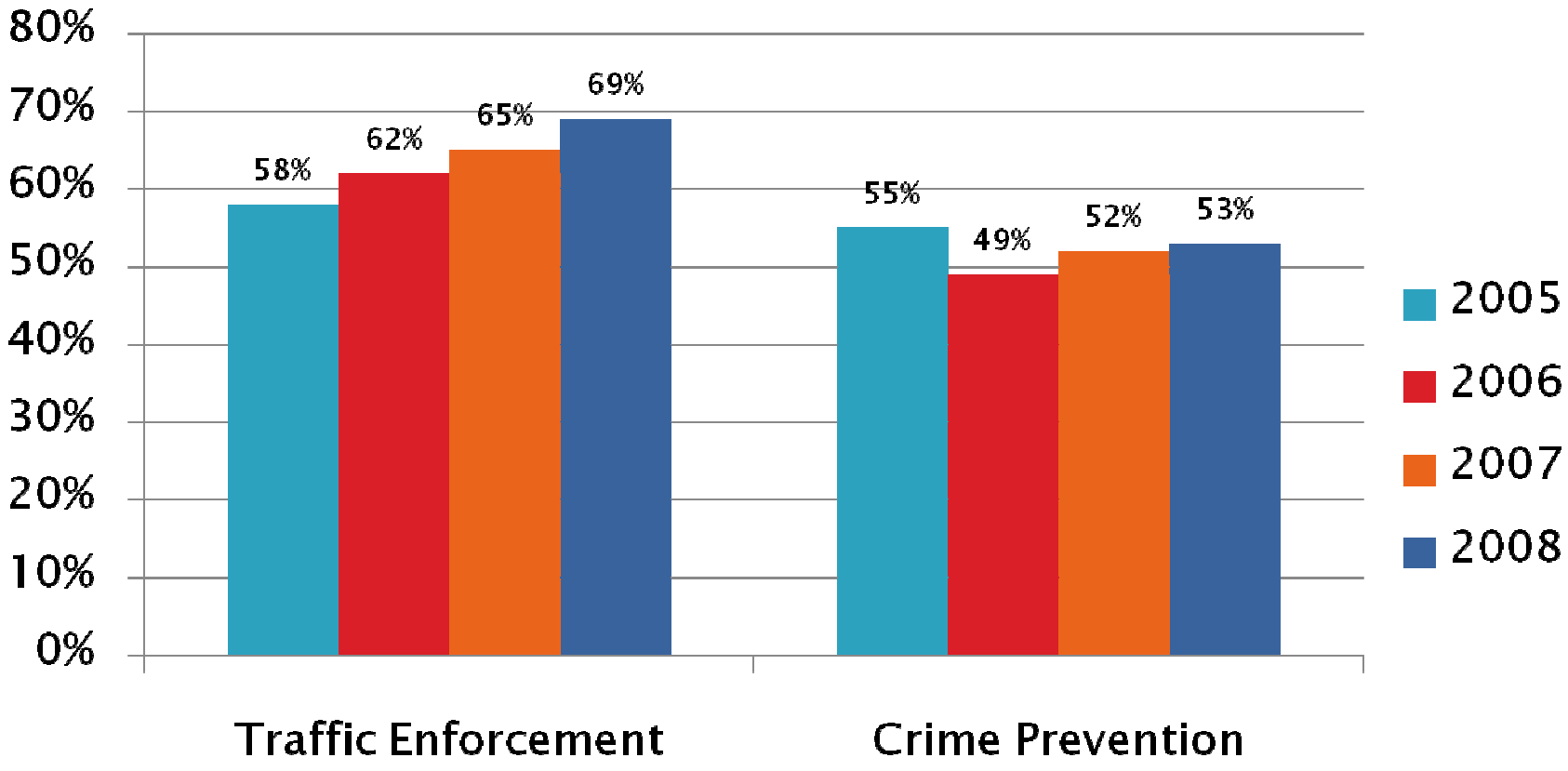
Safety continued



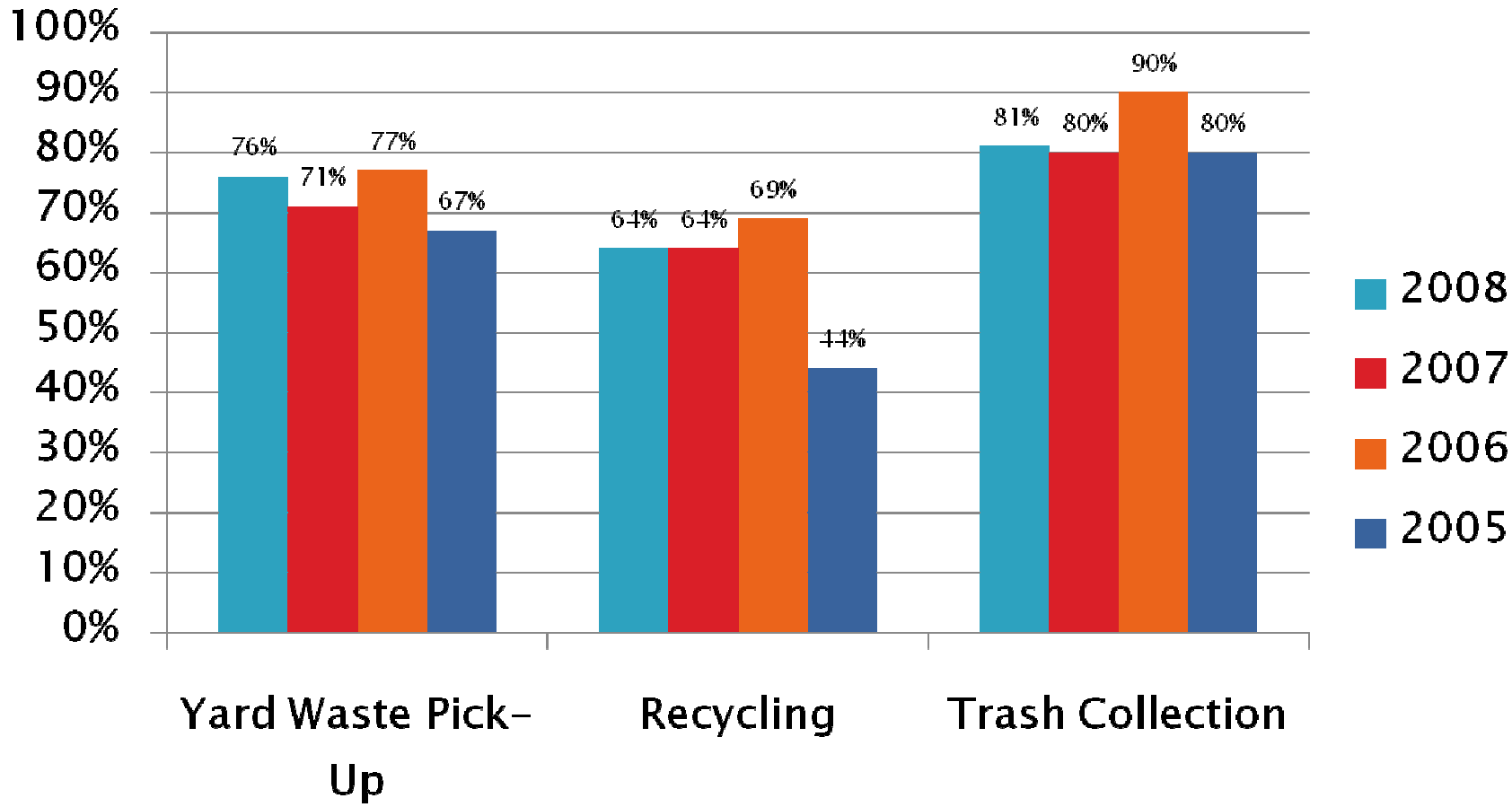
Public Safety Services



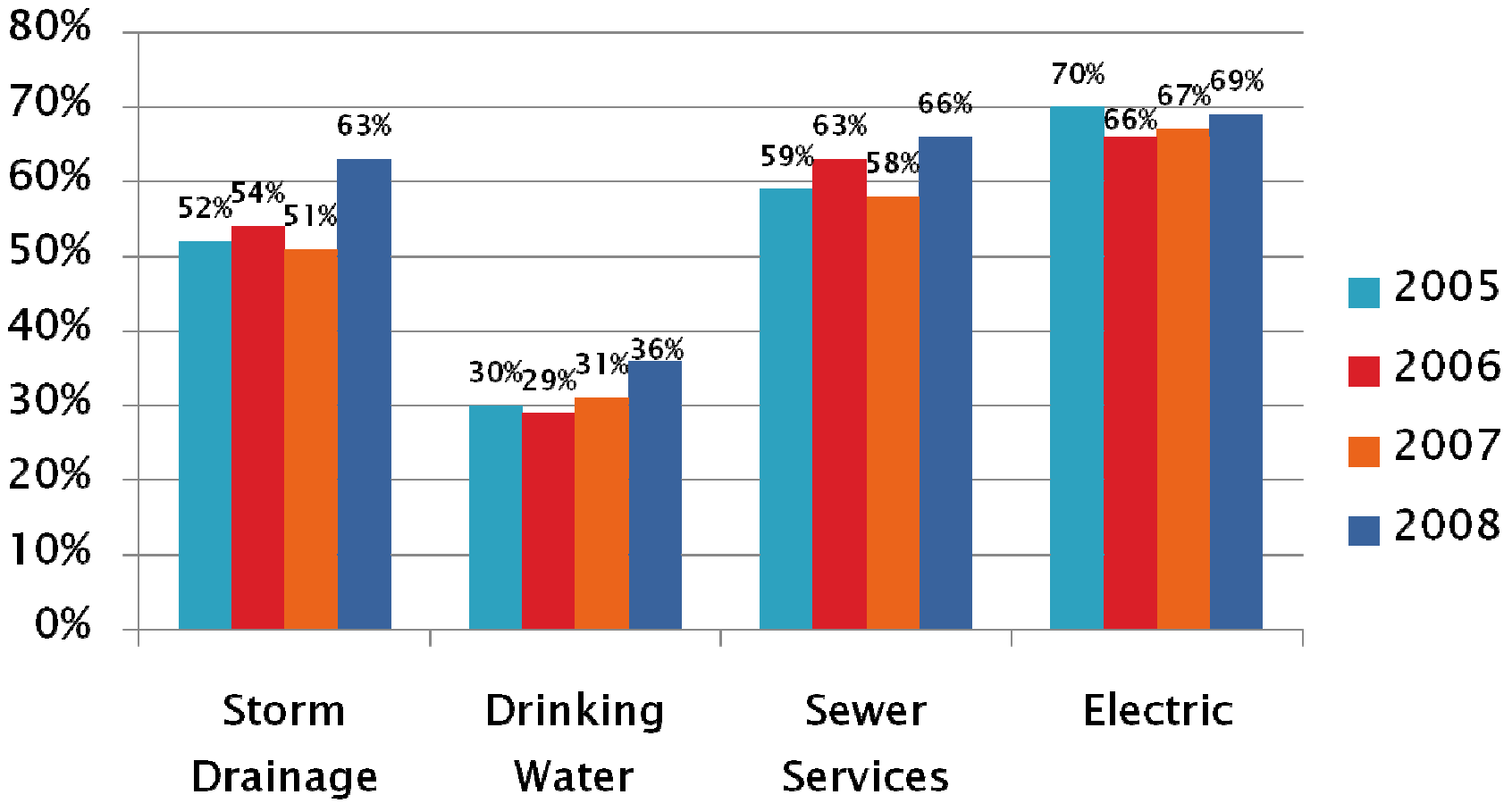
Public Safety Services



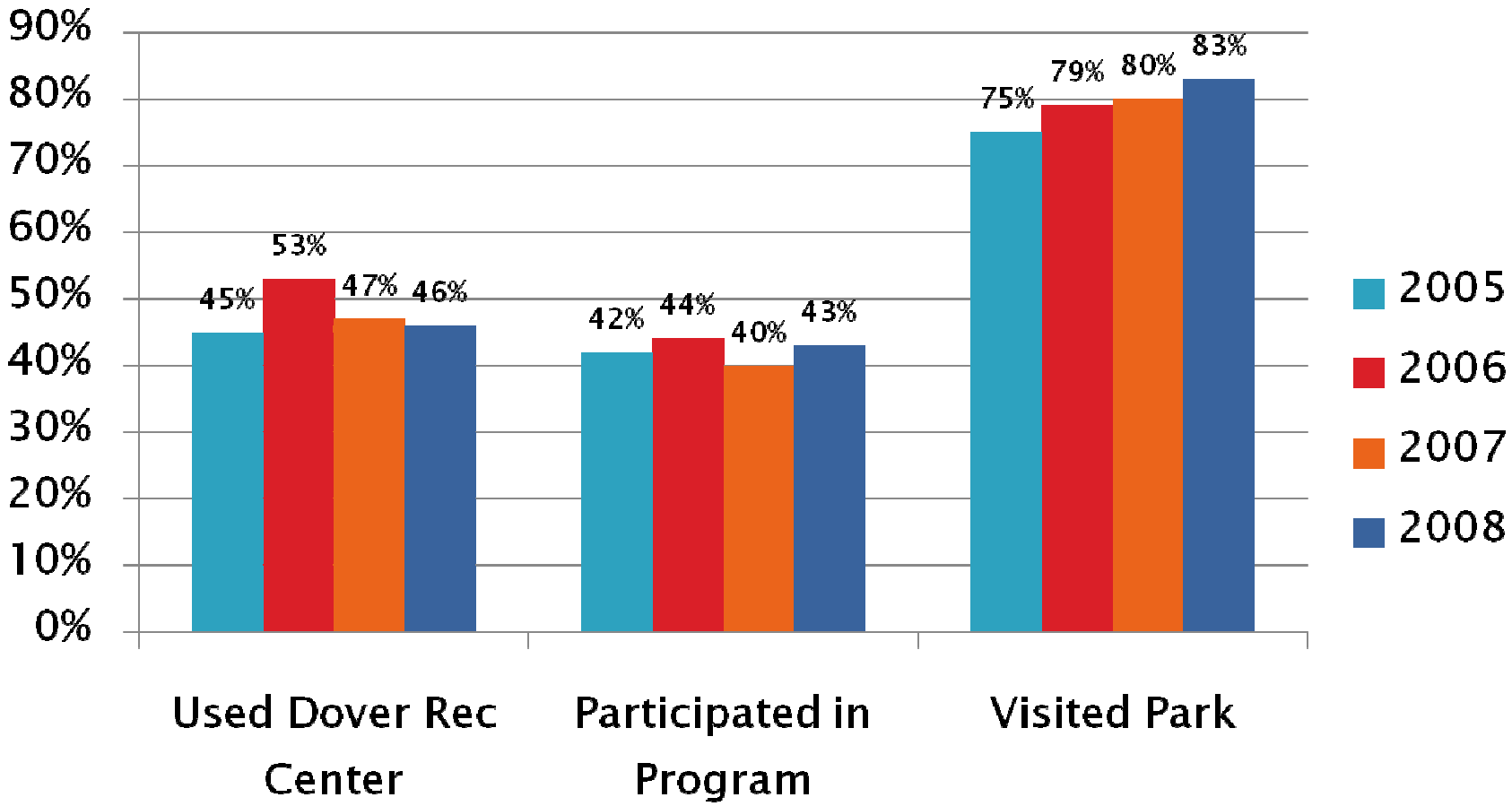
Utility Service Ratings



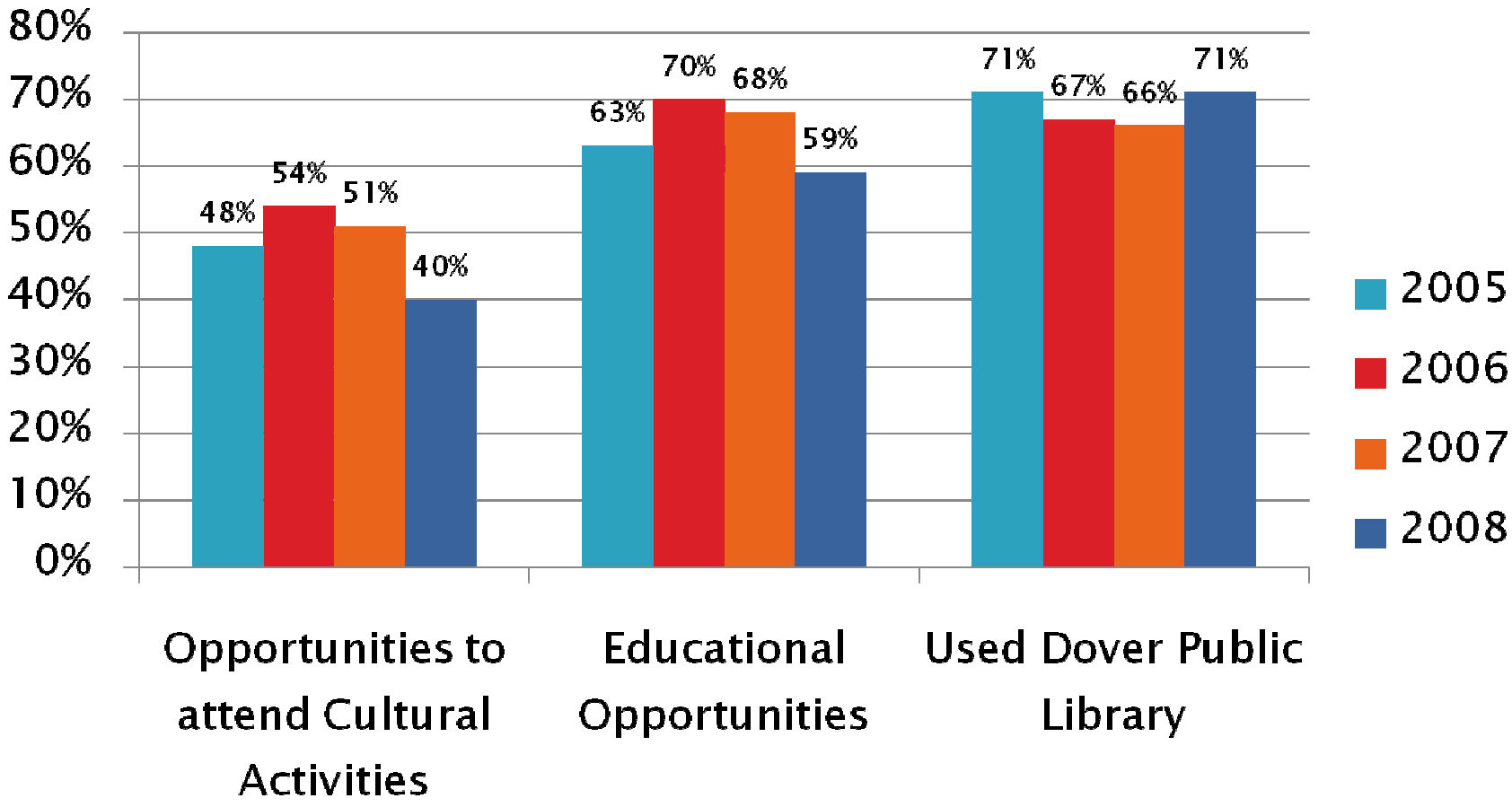
Utility Service Ratings



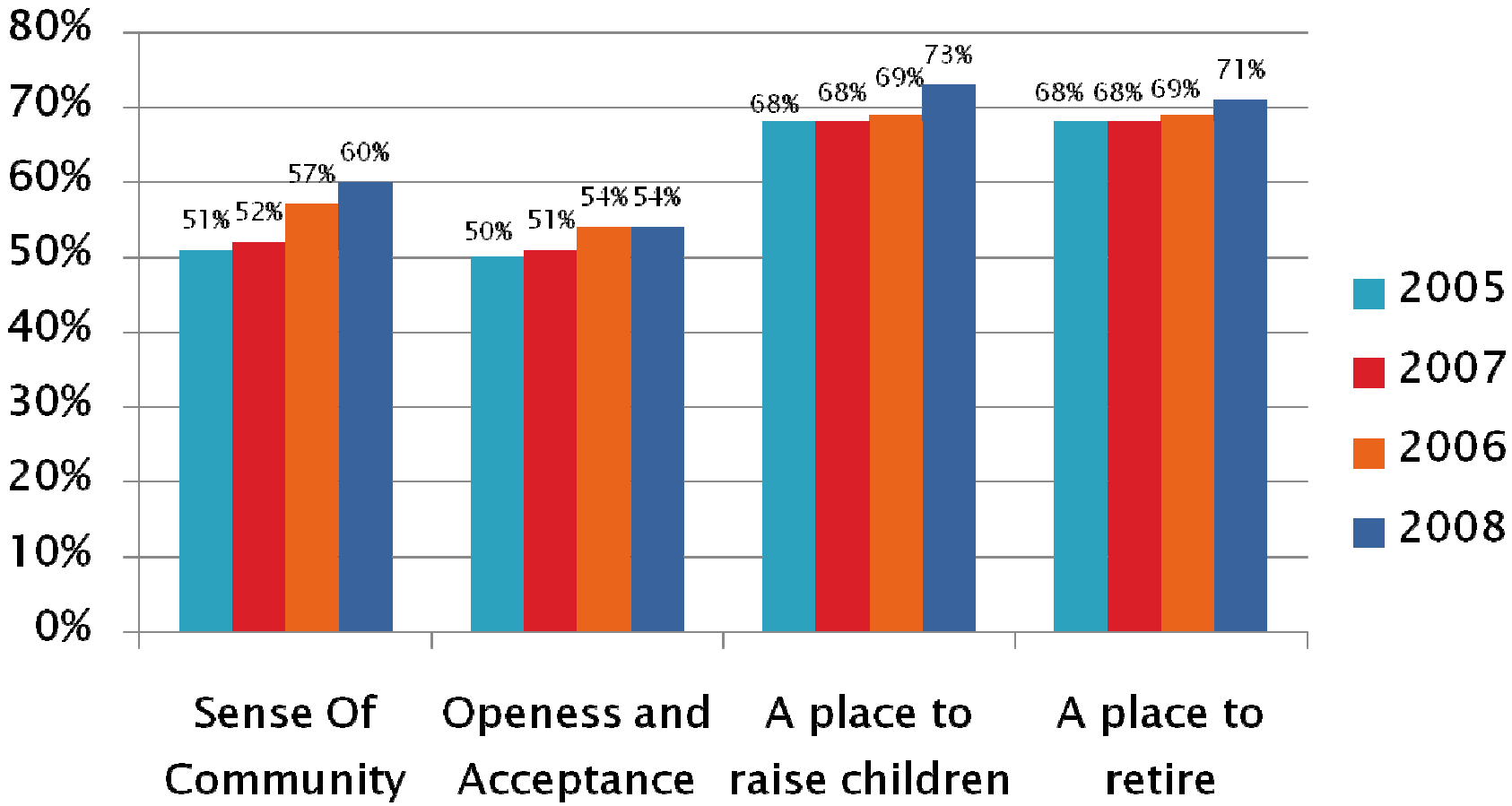
Recreation and Wellness



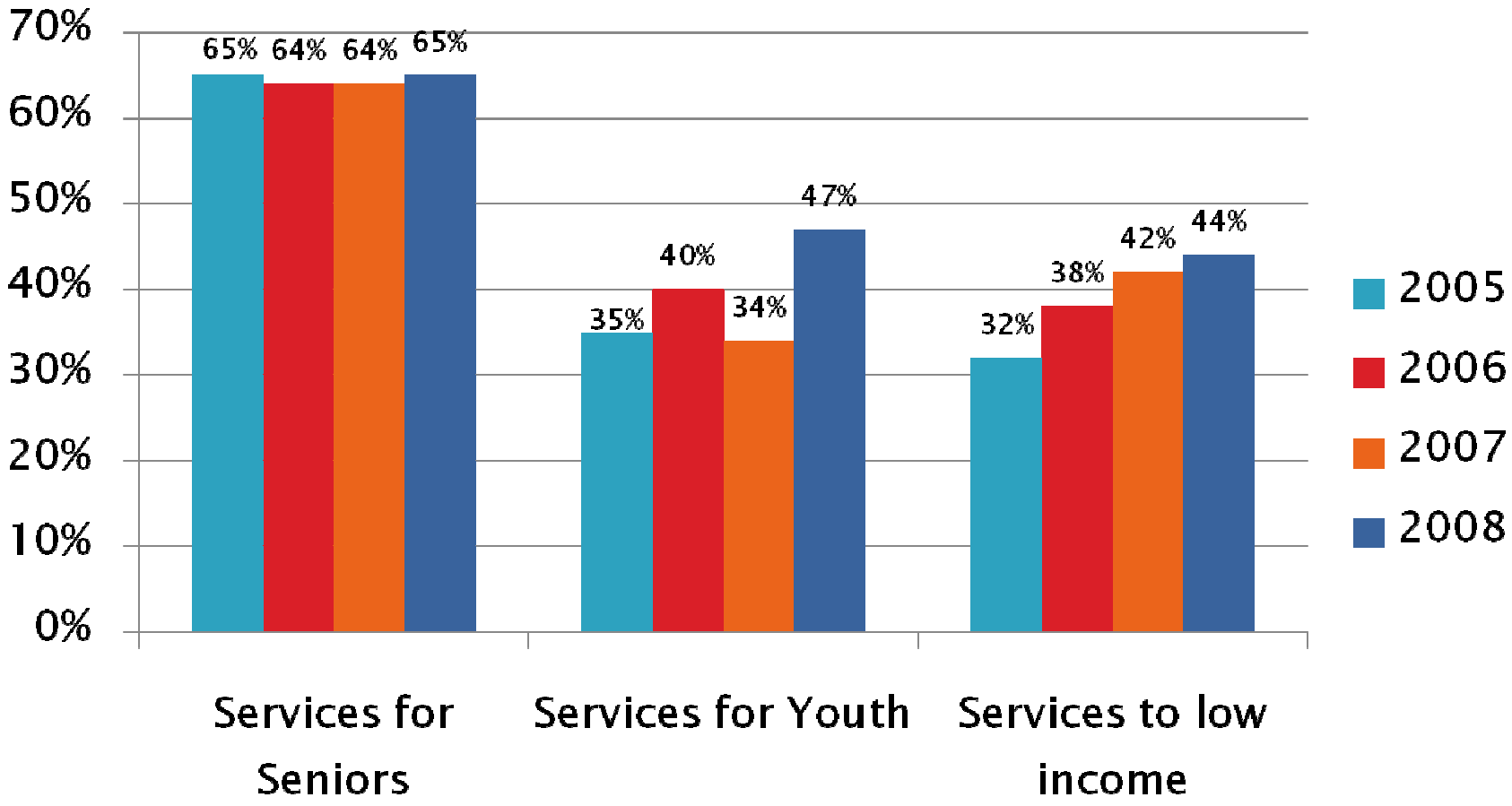
Culture, Arts and Education



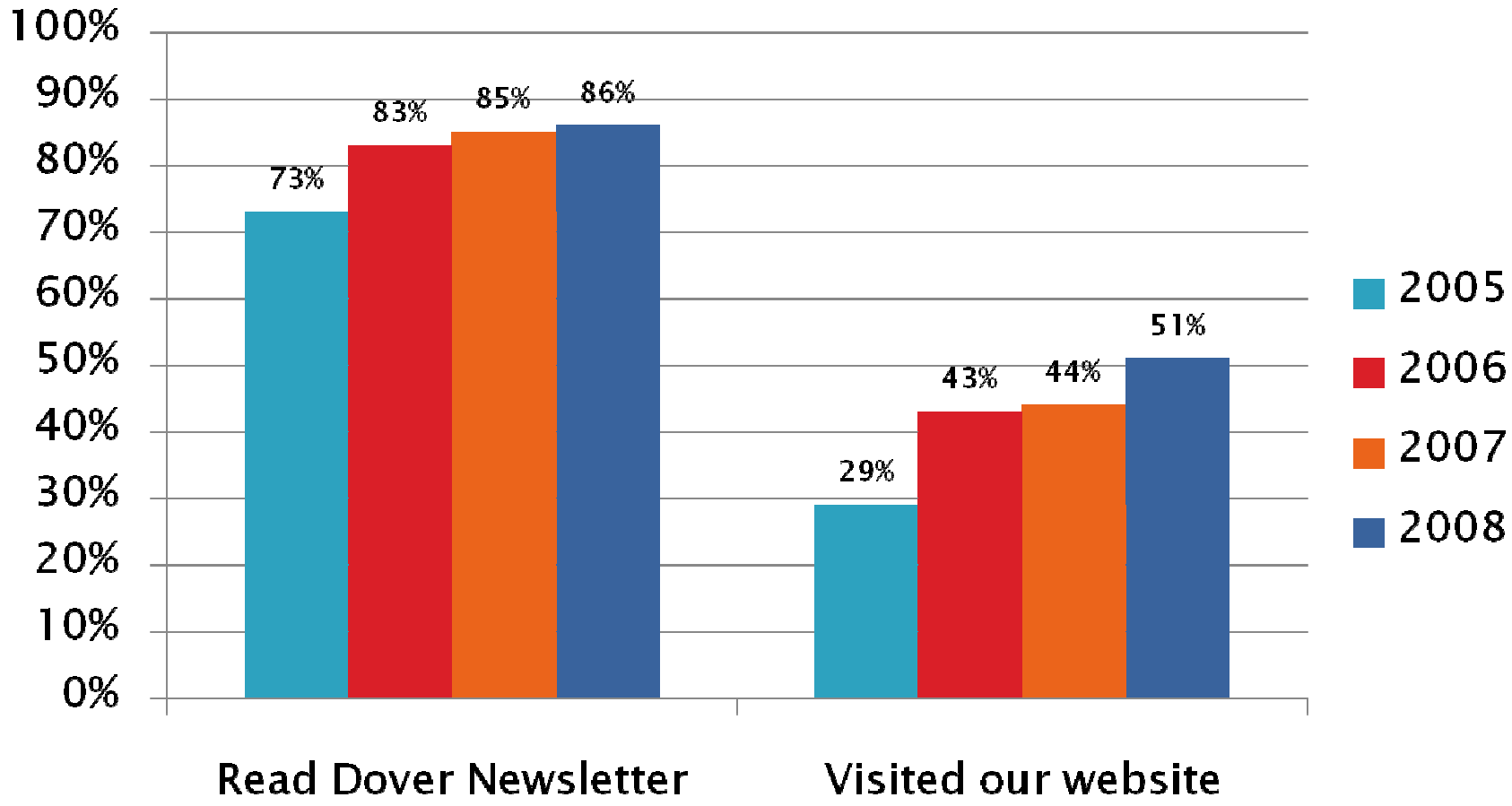
Community Inclusiveness



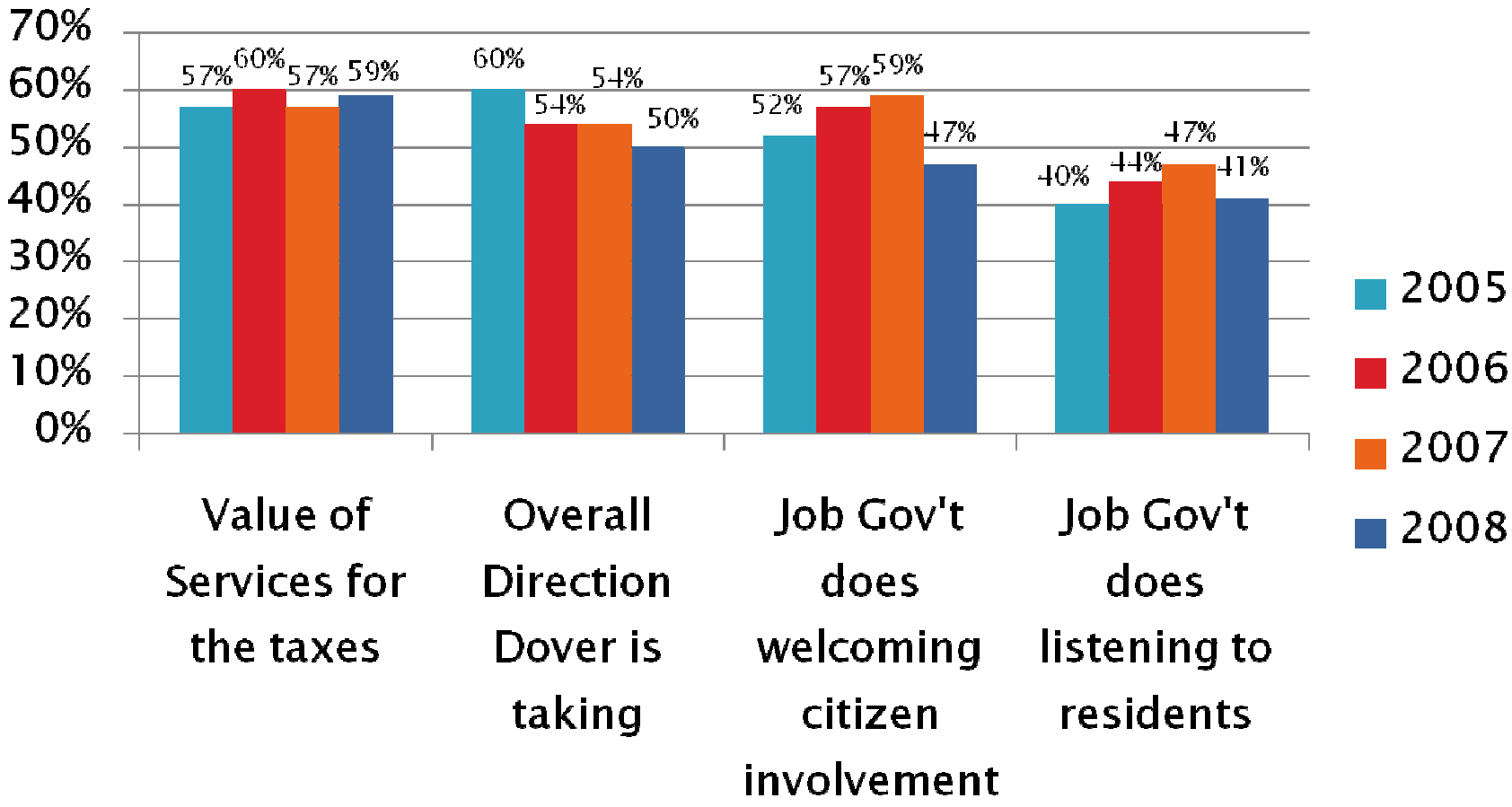
Services Provided



Information and Awareness



Public Trust



Public Input

At the top of Council's Strategic Objectives is the new anchor library program. We asked the participants to rank a large list of items pertaining to their importance:

Highest Essential Items are:

Computers for Internet
Quiet Study Rooms
Public Information Center
Legal Reference Center
Teen Area
Career Center

Continue to Improve

We encourage all citizens of Dover to take part in many of the exciting things that are going on in and around Dover!

For information on how to become part of the new library committee please stop by the Dover Public Library.

Also, please contact City Hall at anytime for information pertaining to other committees and any questions you may have.

We want to continue to make

Dover..a place where people want to live!

