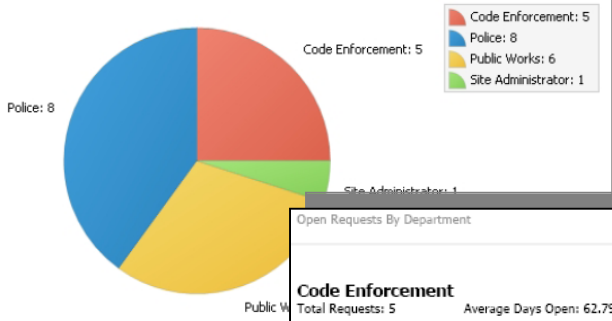
GovQA Reports

Open Requests By Department

Reporting Period: 5/30/2004 - 3/14/2007
Department: All Departments
Request Type: All Types
Run Date: 03/19/2007 12:29 PM

Total Requests



Total Requests By Type

Department	Request Type
Code Enforcement	Abandoned Vehicle Report
	Graffiti Complaint
Police	Abandoned Vehicle Report
	Animal Trap Request
	Graffiti Complaint
Public Works	Animal Trap Request
	Dead Animal
	High Water
	Pot Hole in Street
	Power line down
Site Administrator	NONE

Open Requests By Department — Run Date: 3/19/2007 12:29:53 PM

Code Enforcement

Total Requests: 5 — Average Days Open: 62.7999996

Request Type	Assigned Staff	Reference No	Status	Days Open	SLA Date	
Abandoned Vehicle Report	McHenry Eric	W000326-030107	Assigned to Code Enforcement	17.916666	03/04/2007	
	McHenry Eric	W000305-021607	Assigned to Code Enforcement	31.166666	02/19/2007	
	McHenry Eric	W000299-021207	Assigned to Code Enforcement	35.083333	02/15/2007	
	McHenry Eric	W000296-021007	Assigned to Code Enforcement	36.708333	02/13/2007	
			Total Abandoned Vehicle Report Requests:			**4**
Graffiti Complaint	McHenry Eric	W000173-090706	Assigned	193.125000	09/07/2006	
			Total Graffiti Complaint Requests:			**1**

Police

Total Requests: 8 — Average Days Open: 181.145832875

Request Type	Assigned Staff	Reference No	Status	Days Open	SLA Date	
Abandoned Vehicle Report	Brian Donnelly	W000252-120806	Assigned to Code Enforcement	100.833333		
	Brian Donnelly	W000250-111306	Assigned to Code Enforcement	125.958333		
	Brian Donnelly	W000249-111006	Assigned to Code Enforcement	128.833333		
	Brian Donnelly	W000194-092006	Assigned to Code Enforcement	179.916666		
	Brian Donnelly	W000192-092006	Assigned to Code Enforcement	179.916666		
	Brian Donnelly	W000131-061505	Assigned to Code Enforcement	642.125000		
			Total Abandoned Vehicle Report Requests:			**6**
Animal Trap Request	(not assigned)	W000273-020107	Assigned	45.791666	02/06/2007	
			Total Animal Trap Request Requests:			**1**
Graffiti Complaint	(not assigned)	W000281-020107	Assigned	45.791666	02/06/2007	
			Total Graffiti Complaint Requests:			**1**

Public Works

Total Requests: 6 — Average Days Open: 145.5624995

Request Type	Assigned Staff	Reference No	Status	Days Open	SLA Date	
Animal Trap Request	Roger McDonald	W000193-092006	Assigned	179.916666		
	Roger McDonald	W000154-030706	Assigned	376.958333		
			Total Animal Trap Request Requests:			**2**
Dead Animal	(not assigned)	W000279-020107	Assigned	45.791666	02/02/2007	
			Total Dead Animal Requests:			**1**
High Water	(not assigned)	W000276-020107	Assigned	45.791666		
			Total High Water Requests:			**1**
Pot Hole in Street	(not assigned)	W000278-020107	Assigned	45.791666	02/06/2007	
			Total Pot Hole in Street Requests:			**1**
Power line down	Roger McDonald	W000201-092106	Assigned	179.125000		

ABOUT GovQA: GovQA (www.govqa.com) is a subsidiary of WebQA (www.webqa.net) one of the country's leading providers of Customer Relationship Management Systems that has been servicing millions of people worldwide since 2000. Customers include Fortune 100 corporations, leading financial institutions and local governments. GovQA's information knowledgebases, workflow engines and communication tools help both larger cities like Tallahassee, FL, as well as smaller cities like Blue Springs, MO service their citizens effectively while increasing overall operating efficiency.

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Here are a few websites already using the CRM program that we will be implementing.

http://mygovhelp.com/corpuschristitx/

http://www.cityoffullerton.com/default.asp

http://mycusthelp.com/washingtoncityut/

http://mygovhelp.com/tallahasseefl/